

Model series 118, 177, and 247 with M139 engine and without code 810 - sound system volume and bass level too low

Topic number	LI82.60-P-072403
Version	3
Function group	82.60 - Radio, audio, video systems
Date	4/14/22
Validity	Model series 118, 17, and 247 with M139 and without code 810
Reason for change	System functionality update

Complaint

Volume and bass level too low

Cause

Current sound amp (N40/3) software release.

Important:

- On vehicles with standard sound, the rear subwoofer (H21/35) emits the engine sound only (if equipped with M139 engine)
- On vehicles with code 853 (Advanced Sound) or 810 (Premium Sound), the rear subwoofer (H21/35) emits not only the engine sound, but also entertainment sound

Remedy

Perform a software update of the sound amp (N40/3) to the latest available version.

Note: Do not replace any parts as this will not remedy the complaint.

Symptoms				
Communication/information > Entertainment > Audio/Sound > Tone setting malfunction				
Communication/information > Entertainment > Audio/Sound > Volume adjustment function error				
Communication/information > Entertainment > Audio/Sound > Poor audio quality				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8276353	Please refer to the LI in the dealer text of the warranty claim

