



David J. Johnson  
Director  
Service Engineering Operations  
Ford Customer Service Division

Ford Motor Company  
P. O. Box 1904  
Dearborn, Michigan 48121

April 4, 2022

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** **Special Field Action 21L02**  
Certain 2021 Model Year Mustang Mach 1 Vehicles  
Gas Guzzler Tax

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Mustang Mach 1	2021	Flat Rock Assembly Plant	January 4, 2021 through March 26, 2021

**REASON FOR THIS ACTION**

In some of the affected vehicles Ford discovered that some customers were overcharged \$1,000 for the Gas Guzzler Tax upon purchasing the vehicle. Customers that were overcharged will be refunded \$1,000.

**SERVICE ACTION**

Ford will refund \$1,000 to the customer for the overcharge on the Gas Guzzler Tax. The refund will be provided to all affected customers. No service action is required by the dealership.

**OWNER NOTIFICATION MAILING SCHEDULE**

Ford Motor Company will mail a \$1,000 refund check, and an Owner Letter the week of April 18, 2022.

**EXPIRATION DATE**

This program will expire 6 months after customers receive their refund checks.

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson