



Service Bulletin

Bulletin No.: 16-NA-172

Date: April, 2022

INFORMATION

Subject: Information on Removal of Wheel Washers Prior to Installation of Outer Dual Rear Wheel

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Express	2016	2022			All	All
GMC	Savana	2016	2022			All	All

Involved Region or Country	North America, Middle East and Israel
Additional Options (RPO)	Equipped with Rear Dual Wheel Configuration (RPO R05)

Wheel Washer Information



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During transportation preparation, the outer dual rear wheels are removed and 3 washers are installed on each wheel stud for proper lug nut torque. This ensures the nut threads are not damaged by bottoming out on the wheel bolt.



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Prior to reinstallation of the outer dual rear wheels, ensure that the washers are removed and inspect wheel bolts and lug nut threads for damage.

Important: When the vehicle is new, or whenever a wheel, wheel bolt or wheel nut is replaced, check the wheel nut torque after 160, 1,600, and 10,000 km (100, 1,000, and 6,000 mi) of driving. For proper wheel nut tightening information see “Wheel Nut Torque” under Specifications. This information can also be found in the Owner’s Manual under “Vehicle Care/Wheels and Tires/Dual Tire Rotation.”

Version	4
Modified	Released August 29, 2016 – Added the 2017 Model Year and Important statement. Revised January 19, 2018 — Updated Model Years. Revised April 19, 2022 — Updated Model Years to include 2019 to 2022.