

Y1A/B/C - Taycan: Transmission Shifts to Park or Neutral at Stop or ≤ 3 mph

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	2022	Y1A, Y1B, Y1C	n/a	KB3 G CHARGER, 11 kW (On-Board Charger)

Revision History

Revision	Release Date	Changes
0	April 13, 2022	Original document

Condition

Operator reports transmission shifts from Drive (D) or Reverse (R) to Neutral (N) or Park (P) under the following conditions:

- Vehicle comes to a complete stop at **0 mph**; transmission engaged in Drive or Reverse; vehicle shifts to Park without operator moving the transmission lever. (D/R -> P)
- As vehicle slows down to **speeds between 0 – 5 km/h (3.1 mph)**; transmission engaged in Drive or Reverse; vehicle shifts to Neutral (N) without operator moving the transmission lever. (D/R -> N)

NOTE: issue does not occur at **speeds in excess of 5 km/h (3.1 mph)**.

Service Information/ Action Request

Porsche has become aware of the subject issue occurring on a small number of affected vehicles. Porsche is currently investigating the cause and the remedy. Until further notice:

- (1) Do not attempt to reproduce or diagnose the issue;
- (2) **Please immediately provide the customer with a Porsche Mobility Loaner Vehicle;**
- (3) Please contact your Regional Aftersales Manager who should immediately inform the Porsche Cars North America, Inc. Senior Specialist and kindly provide them the following information regarding the case:
 - a. Dealer and Dealer Code
 - b. Client's Name and Address/Contact Info

- c. Vehicle Information to include
 - i. VIN
 - ii. Vehicle In-Service Date
 - iii. Current mileage
 - d. Whether or not the client is currently in a PMAP Vehicle
 - e. Attachment of Current Open RO
 - f. If available, please also provide the customer Sales Contract
- (4) Document the customer statement as is normally required in a PCSS entry, additionally please be sure to include:
- a. Number of occurrences
 - b. Approximate mileage at occurrence(s)
 - c. Complete customer statement
- (5) Porsche will update this bulletin with remedy instructions as soon as possible.

Warranty

As always, be sure to document the repair completely in PQIS. For this repair, please code the "cause" as follows:

Cause location: 27970 High-voltage charger

Cause symptom: 1611 No function

Use the following troubleshooting labor operations:

03350000 Setting up PIWIS Tester

03350053 Creating a Service VAL

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.
