

Warranty Information

Policies and Procedures Bulletin

Subject: Takata Airbag Inflator Limited Warranty Extension

Questions - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or *warranty.helpline@vw.com*.

Number: VWP-22-03

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This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Takata Airbag Inflator Limited Warranty Extension

For vehicles applicable to the Takata Airbag Inflator Recalls, Volkswagen has extended the Warranty coverage for the Driver and Passenger Takata Airbag Inflator under the following parameters following the completion of the Takata recall:

	Once Default Coverage Expires:	
Default Coverage	Recall completed on or before 11/10/2021	Recall completed after 11/10/2021
10 years from the date the recall was completed or 150,000 miles from the vehicles original in-service date (whichever occurs first)	Through 11/10/2023 or 75,000 miles from date of recall completed (whichever is greater)*	2 years from the date the recall was completed or 75,000 miles from date of recall completed (whichever is greater)*
Elsa Contract Type Takata-10Y/150K	Elsa Contract Type Takata-2Y & Takata-75K	

*Once the Default Coverage has expired, the vehicle only needs to meet the time OR mileage (whichever is GREATER) to apply.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

Takata Airbag Inflator Limited Warranty Extension is applicable for certain Volkswagen vehicles:

- ▶ 2009-2017 CC
- > 2010-2016 Eos
- > 2010-2014 Golf
- > 2012-2015 Passat
- > 2006-2008 2010 Passat Sedan
- > 2006-2008 2010 Passat Wagon
- 2012-2019 Beetle
- > 2012-2019 Beetle Convertible

What is Covered

Following the completion of a Takata Airbag Inflator Recall and during the time/mileage period specified above, an authorized Volkswagen Dealer will diagnose and replace the Driver and/or Passenger Takata Airbag Inflator at no cost to the customer if diagnosis confirms that the Driver and/or Passenger Takata Airbag Inflator has failed from a warranty defect.

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Warranty Information



If diagnosis reveals that the vehicle has an unrelated issue(s), diagnosis and any necessary repairs to correct such issue(s) will not be covered under this warranty extension.

Transferability

This warranty extension is fully transferable to subsequent owners.

Additional information

This warranty extension does not cover damage or malfunctions caused by outside influence, such as an accident, or vehicle misuse or neglect, nor does it cover repairs that are necessary for proper diagnosis of these conditions or that are required to bring the vehicle up to factory specifications.

Inoperable vehicles, vehicles with the totaled status, salvaged, rebuilt or flood damage title are excluded from coverage under this Warranty Extension.

Vehicle Eligibility

To determine if a vehicle is eligible for the Takata Airbag Inflator Limited Warranty Extension, check the VIN in Elsa > Vehicle Data. The "Warranty" section of the "Vehicle Data" screen will show Warranty Key "U52" indicating this vehicle is eligible for this Warranty Extension.

If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in Elsa will be populated with the warranty extension parameters.

SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Takata Airbag Inflator Limited Warranty Extension.

SAGA Claiming Procedures		
Claim Type	110	
Service Number	6958	
Damage Code	0055	
Vendor Code	Identified on the Part	
Causal Indicator	Failed Component	

Document Revision Table		
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04/25/2022	Original Publication	

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