

VWoA Compliance

From: Audi Communications <audicomunications@audi.com>
Sent: Saturday, April 16, 2022 6:01 AM
To: VWoA Compliance
Subject: Dealer Communication: REMINDER - 93K8 Portable Charging Unit Default Setting and Cable



Dealer Communication

To: GM, Service, Parts
From: Audi Service Operations

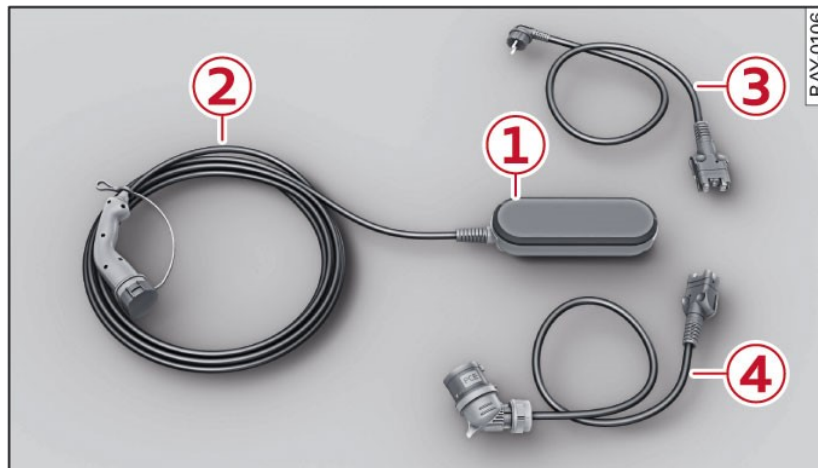
Dealer Reminder - 93K8 Portable Charging Unit Default Setting and Cable

As we navigate fulfilling the 93K8 service action for our customers both in dealer and via mobile service, please be reminded that charging equipment must be present in order to fulfill the this repair.

The below information is outlined in the letter sent to all affected customers, and serves as an important guideline when setting appointments:

Audi has decided to have an authorized Audi dealer change the setting on the charging system control unit to 50% and attach a warning label to the control unit of your Audi compact charging system. We would therefore ask you to bring the charging equipment that came with your vehicle, including: (1) the control unit, (2) the vehicle cable with vehicle charging connector, (3) the power cable with power plug for household sockets, and (4) the power cable with plug for 220/240V industrial sockets, to an authorized Audi dealer to take these steps.

The below graphic can be found in the e-tron owner's manuals should a customer need reference of the above outlined parts.



Thank you for ensuring our customers receive a seamless experience both in-store and via mobile service when scheduling appointments.

Audi Service Operations

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