



Technical Service Bulletin

64 Rear side windows are milky/cloudy in appearance

64 22 84 2062828/2 April 16, 2022. Supersedes Technical Service Bulletin Group 64 number 21-78 dated April 2, 2021, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017 – 2023	All	Not Applicable
Q8	2019 -2023		
SQ7, SQ8, and RS Q8	2020 - 2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added model years)
1	04/02/2021	Initial publication

Customer states:

- Rear side windows are cloudy/milky in appearance.

Workshop findings:

- Customer concern can be duplicated.

Technical Background



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The rear door and/or rear side windows are cloudy/milky in appearance (Figure 1).

Despite this appearance, the rear door and/or rear side windows are fully compliant with the series approval status.



Figure 1. Rear side windows (rear door and/or rear side windows) appear cloudy/milky.

Production Solution

Not applicable.

Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal.

Warranty



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This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2062828) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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