

Technical Bulletin 224 03.2022

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ltem:	224.1
Description:	Triumph Diagnostic Tool - New Diagnostic Functionality
Model Affected:	Tiger 1200 GT, Tiger 1200 GT Pro, Tiger 1200 GT Explorer, Tiger 1200 Rally Pro, Tiger 1200 Rally Explorer

The Triumph Diagnostic Tool (TDT) 2022-02 update includes support for the above models:

The new features included in the update are as follows:

- Updated User Interface
- New Suspension Diagnostics support for the above model(s)
- Headlight Diagnostic and Download areas
- Blind Spot Radar Diagnostics (Tiger 1200 GT Explorer and Tiger 1200 Rally Explorer only)
- ABS Download (see ABS Download, page 29 which is item 5 of this Technical Bulletin (TB224.5) for more details).

Updated User Interface

1. Upon launch of the Triumph Diagnostic Tool, the **Home** screen will be displayed. (The following images are for illustrative purposes only. Final images may differ.)



- 2. The Home screen displays the following main menu items on the left hand side:
 - Home
 - Autoscan
 - Diagnostics
 - Download
 - Reports
 - Options
 - Exit

- 3. Clicking on **Autoscan** will begin the autoscan process which is unchanged in the 2022-02 update.
- 4. Clicking on **Diagnostics** will display a list of all available diagnostic areas. New additions to this list of ECMs for the 2022-02 update are **Headlight ECM** and **Blind Spot Radar.**

		DIAGNOSTICS
НОМЕ		^
AUTOSCAN		
DIAGNOSTICS	(ABS) ABS	
DOWNLOAD		
REPORTS		
	In Internet Services	
	(!) трмs	
	CHASSIS ECM	
OPTIONS	D HEADLIGHT ECM	
EXIT		· · · · · · · · · · · · · · · · · · ·
System idle		

5. Clicking on **Download** will display a list of all available ECMs that downloads can be performed on. New additions to this list of ECMs for the 2022-02 update are **Headlight ECM** and **ABS**.

		DOWNLOAD
HOME	REYLESS ECM	
AUTOSCAN	\sim	
DIAGNOSTICS	CHASSIS ECM	
DOWNLOAD		
REPORTS		
	E HEADLIGHT ECM	
	ABS ABS	
OPTIONS		
EXIT		
System idle		

6. Clicking on **Reports** will display a list of available report forms that can be viewed. These include report forms from the **Autoscan** and the **EMRF**.

		REPORTS
Номе	AUTOSCAN REPORT	
AUTOSCAN		
DIAGNOSTICS	EMRF	
DOWNLOAD		
REPORTS		
OPTIONS		
EXIT		
System idle		

7. From the **Reports** screen, saved reports can be accessed and viewed from the location they have been saved in.

		REPORTS
НОМЕ	AUTOSCAN REPORT	
AUTOSCAN	Select report to view	
DIAGNOSTICS	Look in: 🚺 Autoscan 💽 🔶 📸 📰 🗸	
DOWNLOAD	Quick access Name Date modified Type Template 01/03/2022 10:44 File fo	
REPORTS	Desktop	
	Libraries	
	This PC	
	Network 201	
	King a paper	
	Files of type: Reports Cancel	
OPTIONS		
EXIT		
System idle		

TRIUMPH V **OPTIONS** LANGUAGE SELECTION HOME AUTOSCAN 1 DIAGNOSTICS DOWNLOAD REPORTS DIAGNOSTIC INTERFACE STATUS Description Value -ilil Status Connected TRIUMPH Version 35 - 02.06 Serial Number 090864 OPTIONS CHECK ONLINE FOR ENTER COMPANY DETAILS VIEW/PRINT SAVED REPORTS SOFTWARE UPDATES EXIT 의 System idle 9. Clicking on the **Exit** button will close the Triumph Diagnostic Tool.

8. Clicking on the **Options** button will display the options screen.

Suspension Diagnostics

- 1. The Triumph Diagnostic Tool (TDT) 2022-02 update includes new Suspension Diagnostics functionality support for the above models.
- 2. These include updates to the **Live Data** as well as the **Function Test** menus.
- 3. From the **Home** screen, navigate to **Diagnostics** and then **Suspension Diagnostics**.
- 4. Clicking on the **Live Data** icon at the top of the screen will display the Live Data screen.

TRIUMPH 🐨		SUSPENSION DIAGNO	STICS
Build Data Read DTCs Live Data	Function Test	Main M	lenu
LIVE DATA			
Group	Description	Value	^
All	Power Voltage (VBU)	13.58 V	1
Inputs/Outputs	Suspension Stroke 0 (Rear)	0 mm	
	Suspension Stroke 1 (Front)	3 mm	
	Suspension Mode Request	Mode 1	
	Suspension Damping Setting Request	Intermediate Setting 4	
	Preload Position	7 mm	
	Rear Pre-load Motor Target Position	7 mm	
	Ride Height Setting	Nominal	
	Ride Height Variant	Normal Ride Height Variant	
	Motor Estimated Temperature	70 °C	
	e e u e stimute al escara contante	67.0C	¥

- 5. When using **Live Data** it is possible to check the status of various data items controlled by the Suspension Control Unit. The data displayed is dependant on model.
- 6. The data contained is as follows:

Description	Unit Value
Power Voltage	V
Suspension Stroke 0 (Rear)	mm
Suspension Stroke 1 (Front)	mm
Suspension Mode Request	Mode
Suspension Damping Setting Request	Setting
Preload Position	mm
Rear Preload Motor Target Position	mm
Ride Height Setting	Setting
Ride Height Variant	Variant
Motor Estimated Temperature	°C
ECU Estimated Temperature	°C
Sprung Front and Rear G	g
Front Wheel Speed	kph
Rear Wheel Speed	kph
True Engine Speed	rpm
X-Axis Acceleration	g
Y-Axis Acceleration	g
Z-Axis Acceleration	g
Yaw Rate	deg/s
Roll Rate	deg/s
Pitch Rate	deg/s
Lean Angle	0
Ignition Status	Status

1. Clicking on the **Function Test** icon at the top of the screen will display the Function Test screen.

	SUSPENSION DIAGNOSTICS
Image: Second condition Image: Second condition Image: Second condition Image: Second condition Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condition Image: Second condit	Image: Specific Specie
Function Test Rear Stroke Sensor Calibration Front Stroke Sensor Calibration Calibrate Rear Preload Motor	Rear Stroke Sensor Calibration Raise the motorcycle so that the rear wheel is off the ground and the rear suspension is allowed to drop to it's lowest position. Press Start to begin the calibration
Start	Showing list of function tests

- 2. Clicking on the **Start** button will begin the chosen function test. If faults are present after the test, DTCs may be logged in the Suspension ECM.
- 3. The Function Tests available are:
 - Rear Stroke Sensor Calibration
 - Front Stroke Sensor Calibration
 - Calibrate Rear Preload Motor
- 4. To return to the **Home** screen, click the **Main Menu** icon at the top right hand side of the screen.

Headlight Diagnostics

- 1. From the Home screen, navigate to Diagnostics and then Headlight Diagnostics.
- 2. Once the diagnostic tool has connected to the motorcycle, and the **Headlight Diagnostics** button has been selected, the **Build Data** screen will be displayed.

TRIUMPH V		HEADLIGHT DIAGNOSTIC
Build Data Read DTCs Live Data		Main Menu
BUILD DATA		
Build Data	Value	
ЕСМ Туре	HL	
VIN	Not Applicable	
Triumph Base Part Number	Not Applicable	
Serial Number	Not Applicable	
Application Software Part Number	02588021	
Application Software Issue Level	010012	
Application Software Issue Level Boot Software Part Number	010012 02588028	
Application Software Issue Level Boot Software Part Number Boot Software Issue Level	010012 02588028 01000028	
Application Software Issue Level Boot Software Part Number Boot Software Issue Level Last Programming Date	010012 02588028 01000028 21/02/2022	
Application Software Issue Level Boot Software Part Number Boot Software Issue Level Last Programming Date Tester Serial Number	010012 02588028 01000028 21/02/2022 2202111353	
Application Software Issue Level Boot Software Part Number Boot Software Issue Level Last Programming Date Tester Serial Number Calibration ID1	010012 02588028 01000028 21/02/2022 2202111353 031402	

Displaying build data

- 3. The **Build Data** screen may display the following information where applicable:
 - ECM Type
 - Vehicle Identification Number (VIN)
 - Triumph Base Part Number
 - Serial Number
 - Application Software Part Number
 - Application Software Issue Level
 - Boot Software Part Number
 - Boot Software Issue Level
 - Last Programming Date
 - Tester Serial Number
 - Calibration ID1
 - Calibration ID2
- 4. From this screen it is possible to access the following additional screens by clicking the icons located along the top:
 - Read DTCs
 - Live Data

5. Clicking on the **Read DTCs** icon at the top of the screen will display the **Read DTCs** screen. This screen will display a list of all stored Diagnostic Trouble Codes (DTCs), and a brief description of the trouble code. Refer to the relevant Triumph Service Manual for additional information on individual DTCs and for pinpoint tests to fully diagnose and repair the fault.

		HEADLIGHT DIAGNOSTICS
Image: Specific decision Image: Specific decision Image: Specific decision Specific decision Read DTCs Live Data		Main Menu
KEAD DTCS		
DTC Code Failure Code DTC Description	Failure Description	DTC Status
C120D 56 DRL Switch Status Mismatch	Invalid / Incompatible Configuration	Stored, Active
C120C 56 Instrument ID Mismatch	Invalid / Incompatible Configuration	Stored, Inactive
<		
Erase DTCs		
isplaving DTCs		

6. Click the **Erase DTCs** button at the bottom of the screen to delete **All** stored DTCs from the Headlight ECM's memory. Once all of the DTCs are erased the diagnostic tool will automatically check again for faults which might still be present on the motorcycle. Recurring DTCs will be displayed after a few seconds, and will not be erased until the fault has been repaired.

7. Clicking on the **Live Data** icon will display the Live Data screen.

Image: Second		() Main Menu		
LIVE DATA				
Group	Description	Value		
All	Ignition Status	On		
	Headlight Power Save Active	Power Save Inactive		
	Headlight Mode	Dip Beam		
	Headlight Operation State	Headlight Dip Beam		
Stop				
Reading Live Data				

- 8. When using this function it is possible to check the status of the following. The data displayed is dependent on model.
 - Ignition Status
 - Headlight Power Save Active
 - Headlight Mode
 - Headlight Operation State
- 9. To return to the **Home** screen, click the **Main Menu** icon at the top right hand side of the screen.

Blind Spot Radar Diagnostics

- 1. From the Home screen, navigate to Diagnostics and then Blind Spot Radar Diagnostics.
- 2. Once the diagnostic tool has connected to the motorcycle, and the **Blind Spot Radar Diagnostics** button has been selected, the **Build Data** screen will be displayed.

RIUMPH W	BLIND SPOT RADAR DIAGNOSTICS	
💓 🔍 🤣 Build Data Read DTCs Function Test		Main Menu
🕥 BUILD DATA		
Build Data	Value	
ECM Type	BSR	
VIN	++4TAP23VUN001067	
Triumph Base Part Number	02504119	
Serial Number	0C07010000	
Application Software Part Number	02574814	
Application Software Issue Level	010012	
Boot Software Part Number	02574818	
Boot Software Issue Level	01001218	
Last Programming Date	01/01/2000	

🥥 Displaying build data

- 3. The **Build Data** screen may display the following information where applicable:
 - ECM Type
 - Vehicle Identification Number (VIN)
 - Triumph Base Part Number
 - Serial Number
 - Application Software Part Number
 - Application Software Issue Level
 - Boot Software Part Number
 - Boot Software Issue Level
 - Last Programming Date
 - Tester Serial Number
- 4. From this screen it is possible to access the following additional screens by clicking on the icons located along the top:
 - Read DTCs
 - Function Test

5. Clicking on the **Read DTCs** icon at the top of the screen will display the Read DTCs screen. This screen will display a list of all stored Diagnostic Trouble Codes (DTCs), and a brief description of the trouble code. Refer to the relevant Triumph Service Manual for additional information on individual DTCs and for pinpoint tests to fully diagnose and repair the fault.

	BLIND SPOT RADAR DIAGNOSTICS
Image: Subscription of the second	Main Menu
🔍 READ DTCS	
No DTCs present	
Erase DTCs Refresh	
Displaying DTCs	

6. Click the **Erase DTCs** button at the bottom of the screen to delete **All** stored DTCs from the Blind Spot Radar ECM's memory. Once all of the DTCs are erased the diagnostic tool will automatically check again for faults which might still be present on the motorcycle. Recurring DTCs will be displayed after a few seconds, and will not be erased until the fault has been repaired. 7. Clicking on the **Function Test** icon will display the Function test screen.

	BLIND SPOT RADAR DIAGNOSTICS
Image: Suild Data Image: Suild Data	() Main Menu
🤣 FUNCTION TEST	
Function Test	Blind Spot Indicator Lights
Blind Spot Indicator Lights	Refer to service manual Refer to service manual
C Stop	Refer to service manual O Running test: Blind Spot Indicator Lights
Running test: Blind Spot Indicator Lights	

- 8. The Function Test available is:
 - Blind Spot Radar Indicator Lights.
- 9. Clicking on the **Start** button will begin the function test. During this Function Test, it is necessary to make a visual observation of the Blind Spot Radar Indicator lights and if faults are present, DTCs may be logged in the Blind Spot Radar and Chassis ECM.
- 10. To return to the **Home** screen, click the **Main Menu** icon at the top right hand side of the screen.

ltem:

224.2

Description:

Electronic Systems Commissioning and Motorcycle Unlocking

Model Affected:

Tiger 1200 GT, Tiger 1200 GT Pro, Tiger 1200 GT Explorer, Tiger 1200 Rally Pro, Tiger 1200 Rally Explorer

🛕 Warning

Make sure the motorcycle is stabilised and adequately supported.

A correctly supported motorcycle will help prevent it from falling.

An unstable motorcycle may fall, causing injury to the operator or damage to the motorcycle.

Warning

Always use Automatic Model Selection when downloading calibrations.

Manual model selection must only be used when attempting to restart an interrupted or failed download, or if an incorrect model is detected by Automatic Model Selection.

Always ensure that the correct model is detected or selected before selecting a calibration for download and never attempt to download calibrations listed for an incorrect model.

Downloading calibrations for an incorrect model will cause a dangerous riding condition which may lead to loss of motorcycle control and an accident.

A Caution

Do not interrupt or cancel calibration downloads before they have completed.

If a calibration download is cancelled or interrupted before it has completed, the Electronic Control Module (ECM) will not operate in the normal way. This is because the operating system has been erased from ECM memory and has not yet been fully replaced. Under these circumstances, it will not be possible to use Automatic Model Detection when restarting the calibration download.

Turn the motorcycle ignition off for at least 60 seconds to allow the electronic systems to power down, then restart the calibration download using Manual Model Selection.

If a calibration download fails to restart, it may be necessary to follow a specific recovery process.

Note:

- The current password for all downloads can be found at www.triumphonline.net.
- It is normal for DTCs to be stored after a download has completed. This is due to the download process
 interrupting CAN communications between the ECMs.
- After a download has completed, you will be prompted to check all ECMs for stored DTCs and erase them as necessary. This must be completed after all downloads are finished.

Description

The Engine ECM, Chassis ECM and Instruments are delivered in a locked condition on the above motorcycle(s). In this condition, the engine will not start. When performing a Pre-Delivery Inspection on the above models, the motorcycle's electronic systems must be commissioned and the motorcycle unlocked before the engine can be started.

Dealers are requested to commission the electronic systems and unlock the motorcycle by performing the following operations:

- 1. Download the latest Keyless ECM calibration.
- 2. Download the latest Chassis ECM calibration.
- 3. Download the latest Suspension ECM calibration.
- 4. Download the latest Headlight ECM calibration.
- 5. Download the latest TFT Instrument calibration.
- 6. Download the latest ABS calibration.
- 7. Download the latest Engine ECM calibration.
- 8. Unlock the Engine ECM.
- 9. Set the date, time and first service interval on the instruments.
- 10. Calibrate the following Triumph Semi Active Suspension (TSAS) Items:
 - Rear Preload Motor
 - Rear Stroke Sensor
 - Front Stroke Sensor.
- 11. Function test the Blind Spot Radar Indicator Lights.
- 12. Adapt the crankshaft position (if required).
- 13. Erase DTCs from all motorcycle ECMs.

Preparation

Download and install the latest version of the Triumph Diagnostic Tool to your computer as described in the Triumph Diagnostic Tool Installation Guide. Triumph Diagnostic Tool version 2022-02 or later is required to complete this procedure.

Note:

- It can take up to 1.75 hours to complete the actions required to commission the above motorcycles.
- Please take the following precautions to avoid accidental disruption of the calibration downloads performed during this process.
- 1. If using a laptop computer to run the diagnostic software, make sure the laptop battery is fully charged. Connect a charger to avoid draining the laptop battery.
- 2. Disable any sleep and screen saver settings. The PC/laptop must remain turned on and awake for the duration of the process.
- 3. Make sure all other PC/laptop applications (including Internet browsers) are closed down.
- 4. Make sure the motorcycle battery is fully charged (battery voltage of at least 12.8 Volts). A Triumph recommended battery charger specifically designed for lithium batteries should be used to maintain the battery charge during this process.
- 5. During calibration download, DO NOT do the following unless instructed to do so by the diagnostic tool:
 - Turn the ignition OFF.
 - Switch the engine stop switch to a different position.
 - Disconnect the diagnostic interface.

Initial Steps

- 1. Unpack the motorcycle as described in the Motorcycle Unpacking Guide.
- 2. Assemble the motorcycle as described in the Motorcycle Assembly Guide.
- 3. Remove the rider's seat.
- Ensure that the motorcycle battery is fully charged and installed as described in the Service Manual. Observe the information provided in the Service Manual regarding LiFePO₄ lithium-ion batteries.

Caution

Only charge the battery using a Triumph recommended battery charger specifically designed for lithium batteries.

Always refer to the instructions supplied with the battery charger.

Do not use a lead-acid battery charger, as this may seriously damage or destroy the battery.

Do not use a battery charger that has an automatic 'de-sulphation' or 'conditioning' mode as this will seriously damage or destroy the battery.

5. Connect a Triumph recommended battery charger (specifically designed for lithium batteries) to maintain battery charge during this process.

Note:

- The motorcycle is supplied with one smart key and two passive keys.
- The smart key should be set to active mode and kept within 1 metre (3 feet) of the LF antenna for the duration of this procedure.
- 6. Check that the smart key is in active mode. Press the smart key button and make sure the LED flashes green. If the LED flashes red, press and hold the button until the LED changes to green.
- 7. Position the smart key within 1 metre (3 feet) of the motorcycle.
- 8. **US markets Only:** Turn the master ignition switch to the ON position.



Master Ignition Switch (Tiger 1200 GT Explorer shown)

9. Connect the Triumph Diagnostic Tool to the motorcycle as described in the Service Manual and turn the ignition ON.

Calibration Downloads

Note:

- Use the Automatic Model Detection option when performing the calibration downloads detailed below.
- Make sure that the correct model is detected and that the correct calibration for your region is selected for each download.
- Follow all on-screen instructions during each download.
- Multiple files are transferred during each calibration download. The progress bar displayed on the diagnostic tool may repeatedly rise from 0% to 100% as each file is downloaded.
- Always wait for the Verifying Download screen to appear to confirm that each download has successfully completed.
- If a calibration download is accidentally disrupted or does not complete for any reason, turn the ignition off for at least 120 seconds then restart the download using Manual Model Selection.
- 1. Download the latest Keyless ECM calibration.
- 2. Download the latest Chassis ECM calibration.

Note:

- The Chassis ECM calibration download is required to unlock the Chassis ECM. This download must be performed even if the diagnostic tool reports that the Chassis ECM software is up to date.
- 3. Download the latest Suspension ECM calibration.
- 4. Download the latest Headlight calibration.
- 5. Download the latest Instrument calibration.
- 6. Download the latest ABS calibration (see ABS Download, page 29 which is item 5 of this Technical Bulletin (TB224.5) for more details).
- 7. Download the latest Engine ECM calibration.

Unlock the Engine ECM

1. Unlock the Engine ECM as described in the Triumph Diagnostic Tool User Guide.

Note:

- Follow all onscreen instructions.
- There is a small delay while the motorcycle's ECMs are checked for up-to-date calibrations.
- The diagnostic tool will report if any ECMs are out of date and will prevent unlocking until the correct calibrations are installed.
- The unlock code can be found at www.triumphonline.net.

Set the Date, Time and First Service Interval on the Instruments

- 1. Navigate to **Diagnostics** -> **Instruments** -> **Service**.
- 2. Set the instruments to display the correct time and date.
- 3. Set the first service interval to:
 - 600 miles/1,000 km
 - 6 months/183 days.

Calibrate Triumph Semi Active Suspension (TSAS).

- 1. Calibrate the Rear Preload Motor. See TSAS Calibration Rear Suspension Unit Preload Motor Calibration, page 23 which is item 3 of this Technical Bulletin (TB224.3) for more details.
- 2. Calibrate the Front and Rear Stroke Sensors. See TSAS Calibration Front and Rear Stroke Sensor Calibration, page 26 which is item 4 of this Technical Bulletin (TB224.4) for more details.

Function Test the Blind Spot Radar Indicator Lights (Tiger 1200 GT Explorer and Tiger 1200 Rally Explorer models only).

Test that the mirror mounted Blind Spot radar Indicator Lights illuminate correctly.

- 1. Navigate to **Diagnostics** -> **Blind Spot Radar** -> **Function Test**
- 2. Select the Blind Spot Radar Indicator Lights function test and click Start.
- 3. Observe the Blind Spot Radar Indicator Lights. The lights should illuminate in the following sequence:
 - Left light On only
 - Right light On only
 - Both lights On
 - Finish.

Adapt the Crankshaft Position (if required) - Euro 5 Markets Only

Motorcycles are typically delivered from the factory with the crankshaft position adapted. However, a small number of models may need to have the crankshaft position adapted at PDI.

Check the Engine ECM for stored DTCs. If the crankshaft position is not adapted, DTC P0315 will be stored and the Malfunction Indicator Light (MIL) will be illuminated. DTC P0315 cannot be erased by using the Erase DTCs function. To clear the DTC the crankshaft position must be adapted as described in the adaption process below.

If DTC P0315 is not present at PDI, it is not necessary to adapt the crankshaft position.

Crankshaft Position Adaption Process

Warning

Exhaust fumes are poisonous, always operate a motorcycle in the open-air or in an area with adequate ventilation.

Do not operate a motorcycle in an enclosed area without adequate ventilation.

Operating a motorcycle in an enclosed area without adequate ventilation can cause loss of consciousness and death within a short period of time.

- 1. Turn the motorcycle ignition OFF for at least 60 seconds.
- 2. Turn the motorcycle ignition ON. Make sure the engine Stop switch is in the RUN position.
- 3. Make sure the transmission is in neutral.
- 4. Navigate to **Diagnostics** -> **Engine ECM** -> **Function Tests**.
- 5. Select Crankshaft Position Adaption and click **Start**.
- 6. Follow the on screen instructions.
- 7. When the adaption has completed, click **Finish** and turn the motorcycle ignition switch OFF. Wait for at least 60 seconds to allow the motorcycle's electronic system to fully power down.

Note:

- DTC P0315 will not clear until the motorcycle's electronic system has fully powered down.
- 8. After 60 seconds, turn the motorcycle ignition switch ON. Make sure that DTC P0315 and the MIL have cleared.

Refer to the Service Manual for more details on the crankshaft position adaption process.

Erase DTCs from All ECMs

- 1. Check the motorcycle ECMs for stored DTCs in the following order. Erase any stored DTCs as necessary:
 - Engine ECM
 - ABS ECM
 - Instruments
 - Immobiliser/Keyless ECM
 - Chassis ECM
 - Suspension ECM
 - Headlight
 - Blind Spot Radar (Tiger 1200 GT Explorer and Tiger 1200 Rally Explorer models only).

Final Steps

- 1. Disconnect the Triumph Diagnostic Tool.
- 2. Refit the rider's seat.
- 3. Check that the motorcycle can be turned ON and started using each key.

Item:

224.3

Description:

TSAS Calibration - Rear Suspension Unit Preload Motor Calibration

Model Affected:

Tiger 1200 GT, Tiger 1200 GT Pro, Tiger 1200 GT Explorer, Tiger 1200 Rally Pro, Tiger 1200 Rally Explorer

Warning

Make sure the motorcycle is stabilised and adequately supported.

A correctly supported motorcycle will help prevent it from falling.

An unstable motorcycle may fall, causing injury to the operator or damage to the motorcycle.

The rear preload motor must be calibrated under the following circumstances:

- After installation and setup of a new suspension ECM
- After removal/installation of the rear suspension unit.

Note:

- If installing a new suspension ECM, the rear preload motor will calibrate automatically after turning the ignition switch ON.
- If the rear suspension unit has been removed/refitted, the Triumph Diagnostic Tool must be used to calibrate the rear preload motor.

Preliminary Steps

- 1. Park the motorcycle on it's side stand.
- 2. Remove the rider's seat.
- 3. Connect the Triumph Diagnostic Tool and turn the ignition On.
- 4. Make sure all motorcycle ECMs have the latest calibrations installed.

Calibrating the Rear Preload Motor using the Triumph Diagnostic Tool

Note:

- Make sure the motorcycle battery is fully charged before calibrating the rear preload motor.
- Navigate to Diagnostics -> Suspension Diagnostics -> Function test and select Calibrate Rear Preload Motor.



Note:

- The rear preload motor will begin to calibrate immediately upon clicking Start.
- When the rear preload motor is calibrating, the suspension warning light will flash on the instrument display and a message will be displayed indicating that the TSAS (Triumph Semi Active Suspension) system is calibrating.
- The motorcycle must remain stationary while the rear preload motor is calibrating. If the motorcycle is moved or ridden, this will halt the calibration process and the suspension warning light will be illuminated. In this situation the calibration process will be restarted the next time the ignition switch is turned Off for more than 30 seconds, then turned On again.
- When the calibration process is complete, the suspension warning light will stop flashing and the instruments will briefly display a message indicating that calibration has completed.
- After calibration has completed, the motorcycle may then proceed to adjust the rear preload motor to the settings selected on the instrument menus. In this situation, the instruments will briefly display a message indicating that the TSAS system is adjusting. When adjustment is complete, the instruments will return to the normal display.
- 2. Click **Start**, and allow the rear preload motor to calibrate.
- 3. Do not move or ride the motorcycle while the rear preload motor is calibrating.
- 4. Observe the instruments and wait for the suspension warning light to stop flashing to confirm the that the rear preload motor calibration is complete.
- 5. When complete, the Diagnostic tool will also report back: Test Complete.

After Rear Preload Motor Calibration has Completed

 Warning

 Never start the engine or let it run for any length of time in a closed area. The exhaust fumes are poisonous and may cause loss of consciousness and death within a short time. Always operate the motorcycle in the open-air or in an area with adequate ventilation.

 1.
 Start the engine and check that the suspension warning light remains off. If the warning light resumes flashing, the rear preload motor is being calibrated again due to low battery voltage. Wait for the warning light to stop flashing before turning the engine off.

- 2. Check the motorcycle ECMs for stored DTCs in the following order. Erase any stored DTCs as necessary:
 - Engine ECM
 - ABS ECM
 - Instruments
 - Keyless ECM (Immobiliser)
 - Chassis ECM
 - Suspension ECM
 - Headlight
 - Blind Spot Radar (Tiger 1200 GT Explorer and Tiger 1200 Rally Explorer models only).
- 3. Disconnect the Triumph Diagnostic Tool and turn the ignition Off.
- 4. Refit the rider's seat.
- 5. Road test the motorcycle then recheck for any warning lights or stored DTCs. Investigate and rectify any faults as necessary.

ltem:

224.4

Description:

TSAS Calibration - Front and Rear Stroke Sensor Calibration

Model Affected:

Tiger 1200 GT, Tiger 1200 GT Pro, Tiger 1200 GT Explorer, Tiger 1200 Rally Pro, Tiger 1200 Rally Explorer

A Warning

Make sure the motorcycle is stabilised and adequately supported.

A correctly supported motorcycle will help prevent it from falling.

An unstable motorcycle may fall, causing injury to the operator or damage to the motorcycle.

The front and rear stroke sensors must be calibrated under the following circumstances:

- Installation and setup of a new suspension ECM
- After removal/installation of the rear suspension unit (rear stroke sensor)
- After removal/installation of the front forks (front stroke sensor).

Preliminary Steps

- 1. Remove the rider's seat.
- 2. Connect the Triumph Diagnostic Tool and turn the ignition On.
- 3. Make sure all motorcycle ECMs have the latest calibrations installed.

To Calibrate the Rear Stroke Sensor

Warning

Before calibrating the rear stroke sensor, the motorcycle must be raised and supported such that the rear wheel is off the ground and the rear suspension is allowed to hang freely.

Failure to raise and support the motorcycle as described above will result in incorrect calibration of the rear stroke sensor.

Incorrect calibration of the rear stroke sensor may cause an unsafe riding condition resulting in loss of motorcycle control and an accident.

1. Raise and support the rear of the motorcycle so that the rear wheel is off the ground and the rear suspension is allowed to hang freely.

2. Navigate to **Diagnostics** -> **Suspension ECM** -> **Function test** and select Rear Stroke Sensor Calibration.

	SUSPENSION DIAGNOSTICS
Image: Second	Image: Principal system Image: Principal system Function Test Main Menu
Function Test Rear Stroke Sensor Calibration Front Stroke Sensor Calibration Calibrate Rear Preload Motor	Rear Stroke Sensor Calibration Raise the motorcycle so that the rear wheel is off the ground and the rear suspension is allowed to drop to it's lowest position. Press Start to begin the calibration
Start	Showing list of function tests

Note:

- Upon clicking start, a command will be sent to the suspension ECM to read the output from the rear stroke sensor and register this reading as position zero (rear suspension at full extension). This calibration occurs instantaneously.
- 3. Click **Start**. The calibration will be completed instantaneously as described above.

To Calibrate the Front Stroke Sensor



1. Raise and support the front of the motorcycle so that the front wheel is off the ground and the front suspension is allowed to hang freely.

2. Navigate to **Diagnostics** -> **Suspension Diagnostics** -> **Function test** and select Front Stroke Sensor Calibration.

Note:

- Upon clicking start, a command will be sent to the suspension ECM to read the output from the front stroke sensor and register this reading as position zero (front suspension at full extension). This calibration occurs instantaneously.
- 3. Click **Start**. The calibration will be completed instantaneously as described above.

Final Steps

- 1. Lower the motorcycle and park on its side stand.
- 2. Check the motorcycle ECMs for stored DTCs in the following order. Erase any stored DTCs as necessary:
 - Engine ECM
 - ABS ECM
 - Instruments
 - Keyless ECM (Immobiliser)
 - Chassis ECM
 - Suspension ECM
 - Headlight
 - Blind Spot Radar (Tiger 1200 GT Explorer and Tiger 1200 Rally Explorer models only).
- 3. Disconnect the Triumph Diagnostic Tool and turn the ignition Off.
- 4. Refit the rider's seat.

Item:

224.5

Description: ABS Download

Model Affected: Tiger 1200 GT, Tiger 1200 GT Pro, Tiger 1200 GT Explorer, Tiger 1200 Rally Pro, Tiger 1200 Rally Explorer

- 1. The Triumph Diagnostic Tool (TDT) 2022-02 update includes a new connected download feature for the ABS ECM on the following models:
 - Tiger 1200 GT
 - Tiger 1200 GT Pro
 - Tiger 1200 Rally Pro
 - Tiger 1200 GT Explorer
 - Tiger 1200 Rally Explorer

Notice

A broadband internet connection is required for the ABS download feature to work.

- 2. Upon launch of the Triumph Diagnostic Tool, navigate to the **Download** menu and select the **ABS** button.
- Clicking on the ABS button will display a screen providing information, requirements and instructions on how to use the new Connected Download Feature. Click Exit to go back to the download menu or click Start to begin.

TRIUMPH 7

ABS DOWNLOAD

Welcome to the connected download featu	re
This feature will scan the connected motorcycle, identity updated file for downloading.	y the model type and variant, and provide an
This feature requires:	
* Internet connection	
* Diagnostic connection to the motorcycle	
* Updateble Ecm on the motorcyle	
Motorcycle Connection Instructions:	
1. Ensure the interface is connected to the motorcycle	
2. Make sure the Engine Stop Switch is in the RUN posi	tion.
3. Click START to start, or click EXIT to return to the ma	in menu
EXIT	START
Notic	9
You may be instructed to turn the metercycle ignition Off	and On at various stages during this process

You may be instructed to turn the motorcycle ignition Off and On at various stages during this process. Follow all on-screen instructions. 4. Next, the diagnostic tool will begin checking if the criteria it needs in order to update the ABS ECM is fulfilled.



6. Once the VIN has been entered, click **Continue**.



- 8. Once the diagnostic tool has retrieved data from Triumph systems for the VIN submitted, a download confirmation screen showing the **Download Details** will be displayed.
- 9. Click **Start** to begin the download.

TRIUMPH 🐨		ABS DOWNLOAD
Download Confirma Download Details	tion	
Model	Sprint ST1050	
Market Variation	ROW	
VIN	SMT12345678912345	
Current Software	ABCDEFG	
Download Software	123456	
Use with Metric units (km/h - L/10 downloading. Click START to start, or clic	0km) for all markets except those listed. Refer to Technical Bulletin 209, I ck EXIT to return to the main menu	tem 1 (TB 209.1) before
EXIT		START

10. The ABS ECM download will now begin and current progress will be displayed.



11. Upon successful completion of the download, the **Verifying Download** screen will be displayed.

12. The message **'Calibration Download Successful**' will be displayed at the bottom of the screen.

13. Click **Finish** to go back to the download menu.

TRIUMPH 🐨		ABS DOWNLOAD
Verifying Download Download Details		
Model	Sprint ST1050	
Market Variation	ROW	
VIN	SMT12345678912345	
Current Software	ABCDEFG	
Download Software	123456	
Check all ECMs for stored	DTCs and erase as necessary.	FINISH
canoration download su		

14. If the ABS ECM download is cancelled by the user or interrupted before it has been completed, the following screen will be displayed.

TRIUMPH 🐨	AE	S DOWNLOAD
Download Failed Download Details		
Model	Sprint ST1050	
Market Variation	ROW	
VIN	SMT12345678912345	
Current Software	ABCDEFG	
Download Software	123456	
Data Transfer Error.		
Download failed, switch th	e ignition off and on before attempting to download aga	in EXIT

15. Restart the download following the above process.

ltem:	224.6
Description:	Updated Unlock ECM Functionality
Model Affected:	Tiger 1200 GT, Tiger 1200 GT Pro, Tiger 1200 GT Explorer, Tiger 1200 Rally Pro, Tiger 1200 Rally Explorer

Note:

- Each new Triumph model has a unique Engine ECM unlock code. The unlock code will be released via 'Triumphonline.net' on a pre-arranged date. The specific date when this code will be released will vary from model to model.
- New motorcycles (and replacement Engine ECMs supplied by Triumph Genuine Parts) are delivered in a locked condition. The engine ECM must be unlocked before the motorcycle can be started.
- Once the engine ECM is unlocked, the Unlock ECM button will be greyed out.

The Triumph Diagnostic Tool (TDT) 2022-02 release includes an updated Unlock ECM feature. The updated feature now includes checks for up to date calibrations on the ABS and Headlight ECM fitted to the above models.

The check for up to date calibrations on the ABS is fulfilled by using a full 17 digit VIN taken from the connected motorcycle and entered by the user. This VIN is then validated and submitted to Triumph systems. This means that a stable **Broadband Internet Connection** is required when performing the Unlock ECM feature using the diagnostic tool.

1. Navigate to Diagnostics -> Engine Diagnostics -> Build Data.

Notice

For motorcycles delivered from the factory, the ECM Calibration Lock Status should report as 'Locked' and the Unlock ECM button will be visible in the bottom left hand corner.

Image: Wind Data Image: Wind Data Image: Wind Data Image: Wind Data Image: Wind Data Image: Wind Data Image: Wind Data	Image: Provide the second se	, QARE Main Menu
W Build Data		
Build Data	alue	
Model	iger 1200 Rally Explorer	
VIN	MTP20V40PTAZ2227	
ECM Type	EIHIN KTKS	
ECM ID Number (1296590	
ECM Serial Number	11702	
Calibration Number (31213	
Build Number (00001	
Date of Last Calibration Download	8/03/22	
Total Calibration Downloads Since Manufacture	7	
ECM Calibration Lock Status	ocked	
Installed Calibration Descr Use with production silencer(s). All ma	iption rkets unless a market specific	Is the detected model correct? Check that the calibration is correct for the
Unlock ECM calibration exists. Fuel up to E25. Minim	im 95 RON (89 RON/MON) fuel.	connected motorcycle.

2. Upon clicking the **Unlock ECM** button, the diagnostic tool will begin to check that calibration versions are up to date.

- 3. The check will be performed on the following ECMs if they are updatable and fitted to the connected motorcycle:
 - ABS
 - Chassis ECM
 - Keyless ECM
 - Instruments
 - Suspension ECM
 - Connectivity Module
 - Headlight ECM.
- 4. Once the diagnostic tool has reached the ABS up to date check, the user will be asked to **Cycle the Ignition**. Follow all on screen instructions.

Notice

Use the Engine Start button to turn the ignition ON when cycling the ignition. This is to ensure that Engine ECM communications are maintained after the calibration checks are complete.

TDIII	м	ΡИ	িছ∕
			v

UNLOCK ECM

		1
	Cycle the Ignition	
1. Press the Power ON/OFF butto	n to turn the ignition OFF	
2. Press the Engine Start Button to	turn the ignition ON	
	Cancel	
ABS	;	-
		CANCEL

5. After the ignition cycle, the diagnostic tool will prompt the user to enter the full 17 digit VIN from the connected motorcycle.

Notice

The VIN can be found stamped into the right hand side of the steering head area of the frame.

6. The diagnostic tool will confirm when the entered VIN matches that of the connected motorcycle.

		UNLOCK ECM
Enter VIN Please enter the 17 digit	VIN in UPPER CASE	
Enter VIN	SMTP20V40PTAZ2227	Valid VIN entered
VIN Collection Status:	Entered VIN matches the VIN(s) read	from motorcycle ECMs
EXIT		CONTINUE
7. Click Continue . The VIN	will then be submitted to Triumph systems.	
		UNLOCK ECM
	Requesting data from Triumph systems.	
	\checkmark	
	Requesting model and build data	
		CANCEL

8. Once the diagnostic tool has progressed through this stage, all other ECMs fitted will be checked for up to date calibrations.



9. If all ECMs are up to date, the **Enter Unlock Code** box will be displayed on the right hand side of the screen.

10. Enter the numeric unlock code in the box and click the **Unlock** button or press enter on the keyboard.

имрн 🐨	ENGINE DIAGNOST		
🔰 🔍 🥌 🛐	r Data Function Test Adjust Create EMRF	Main Menu	
🕥 Build Data			
Build Data	Value	Contra Unite de Contra	
Model	Tiger 1200 Rally Explorer	Enter Unlock Code	
VIN	SMTP20V40PTAZ2227		
ECM Type	KEIHIN KTKS	Enter the 8 digit ECM unlock code and	
ECM ID Number	01296590	press the unlock button	
ECM Serial Number	111702		
Calibration Number	031213		
Build Number	000001	<u> </u>	
Date of Last Calibration Download	08/03/22		
Total Calibration Downloads Since Manufacture	7		
ECM Calibration Lock Status	Locked		
		Unlock 🔀 Cancel	

Circulation

Initial and date when read and return to central file holder

Service Manager	Parts Manager	Sales Manager	Workshop Supervisor	Technician 1	Technician 2