



TECHNICAL SERVICE BULLETIN

Suspension Fault Warnings In Instrument Panel Cluster (IPC) With DTC C1121:64

22-2138

20 April 2022

Model:

Ford 2021 Mustang Mach-E GT

Issue: Some 2021 Mustang Mach-E GT vehicles may exhibit a Suspension Fault Speed Limited To 80 MPH (or 120 km/h) message or Driver Selectable Suspension Fault Service Required message in the IPC with diagnostic trouble code (DTC) C1121:64. This may be due to the vehicle dynamics module (VDM) software. To correct the condition, follow the service procedure to reprogram the VDM.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2021 Mustang Mach-E GT
- Suspension Fault Speed Limited To 80 MPH (or 120 km/h) message or Driver Selectable Suspension Fault Service Required message in the IPC with DTC C1121:64

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2021 Mustang Mach-E GT: Retrieve DTCs And Reprogram The VDM (Do Not Use With Any Other Labor Operations)	222138A	0.4 Hrs.

Repair/Claim Coding

Causal Part:	3C142
Condition Code:	04

Service Procedure

1. Perform the VDM-Software Update using the latest software level of the Ford Diagnosis and Repair System (FDRS).

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