

Subject: Engineering Information - Refer to 21-NA-248 Prior to Any Repairs Requiring the Evacuation of the A/C Refrigerant

Attention: Please note that this Engineering Information (EI Lite) takes on a slightly different type of format from the standard EI process. The main difference is - instead of requiring the dealer technician to call in to an Engineer to discuss the customer issue, this EI Lite is asking only to refer to 21-NA-248 prior to performing any repairs that require the A/C refrigerant to be evacuated. Proceed with this EI ONLY if the PIE number is listed in the Global Warranty Management Investigate History link (GWM/IVH). If the EI Lite does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information.

This EI has been revised to add 21-NA-248. Please discard PIE0630.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Blazer	2021	2021	MS500041	MS505210	All	All
	Equinox	2020	2020	LS716628	LS737551		
		2021	2021	MS100011	MS100017		

Involved Region or Country	United States, Canada, Israel
Condition	<p>Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may come in for air conditioning repairs, or other repairs the require the evacuation of the a/c refrigerant.</p> <p>The vehicles between the above listed breakpoints may have received contaminated refrigerant when they were charged at the assembly plant.</p>
Cause	<p>These vehicles may have A/C refrigerant that has been contaminated and this contaminant could damage dealer equipment.</p> <p>The GE-50957 Machine R-1234yf Contaminated Refrigerant should be used to recover the refrigerant from these vehicles instead of the GE-50300-A A/C Refrigerant Recovery/Recharge Cart.</p>

Please refer to 21-NA-248 prior to hooking up the refrigerant evacuation equipment.

Version	2
Modified	Released April 22, 2021 Revised April 07, 2022 – Revised to add 21-NA-248.