SSM 50700 - 2021 F-150 - 5.0L - No Crank/No Start With No PCM Communication - Built On Or Before 09-Apr-2021

Some 2021 F-150 vehicles equipped with a 5.0L engine and built on or before 9-Apr-2021 may exhibit a no crank/no start with no powertrain control module (PCM) communication condition if the oil life is at or less than 20%. This may be due to various parameters within the PCM. To restore PCM communication and correct the condition, follow the service procedure in Customer Satisfaction Program 21B37.

APPLICABLE VEHICLES 2021 TRUCK: FD P702N F150