SSM 50699 - 2019–2022 Transit – Intermittent Power Sliding Door Operation - With or Without DTC U201A

Some 2019-2022 Transit vehicles may experience intermittent operation of the power sliding door (PSD) which may not open/close properly. It can still be closed manually. Diagnostic trouble code (DTC) U201A may or may not be present. The PSD may partially actuate with each press of the remote, dash button, or door handle actuation. Check and adjust the door strikers/hinges as needed per the Workshop Manual (WSM), Section 501-03 > General Procedures. If sliding door adjustments do not resolve the concern, the problem is likely related to the latch. If necessary, replace the latch and reassess before considering other actions. Engineering is aware of the issue and is currently investigating. Continue to monitor OASIS for updates.

APPLICABLE VEHICLES 2019 - 2022 TRUCK: TH V363N TRANSIT