

**On-car analysis list from April 14th, 2022**  
**please contact VW Helpline before attempting repair**

	<b>Models</b>	<b>MY</b>	<b>Engine</b>	<b>Transmission</b>	<b>Topic</b>	<b>Customer Complaint</b>
<b>Powertrain</b>	Atlas, Atlas Cross Sport	21-22	All	All	Heat Shield Rattle	Customer states rattle noise from the underbody heat shields
	Atlas, Atlas Cross Sport	21-22	All	All	Coolant Leak	Customer states coolant leak <b>(Untouched vehicles)</b> <b>(Coolant leak must be from the thermostat area)</b> <b>(Provide pictures of coolant leak when calling the helpline)</b>
	Taos	21-22	All	All	Engine oil leak	Customer states fluid leak from engine area <b>(Untouched vehicles)</b> <b>(Leak must be from the Oil Level Sensor)</b> <b>(Provide pictures of leak and lower oil pan production stamp when calling the helpline)</b>
<b>Chassis</b>	Atlas, Atlas Cross Sport	21-22	All	All	Front Brake Noise	Customer states front brakes noisy <b>(Untouched vehicles)</b> <b>(Noise must currently be present and reproducible)</b>
<b>Electric</b>	Atlas, Atlas Cross Sport	20-22	All	All	Lane Assist	Customer states blind spot monitoring error in MFI <b>(Untouched vehicles)</b> <b>(Must have faults code C1114F0 and/or C1115F0 in 3C module)</b> <b>(Reference worksheet "VIN4PIN_Lane_Change_Assist_Errors" before creating/calling Group TAC)</b>
	Tiguan	21-22	All	All	Blower stays on Faults B10AE31, B10AE04	Customer states blower stays on <b>(Must have faults code B10AE31 and/or B10AE04 and Corrosion in high pressure sensor connector)</b>
<b>Body</b>	Atlas, Atlas Cross Sport	21-22	All	All	Seat memory inoperative Loss of basic settings	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. <b>(Note: vehicle should not have had basic settings reset)</b> <b>Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport)</b>
	Tiguan	22	All	All	Seat memory inoperative Loss of basic settings	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. <b>(Note: vehicle should not have had basic settings reset)</b>
<b>Other</b>	Jetta, Golf, Beetle, SportWagen	09-14	2.0 (CJAA and CBEA)	All	TDI Inspection	Any TDI Gen I TDI within the vehicle/MY range. Topic is for <b>information gathering only</b> Web tickets only <b>(\$40 technician gift card for vehicles reported)</b> <b>(Complete worksheet Gen 1 TDI No DPF faults VIN4PIN when creating WEB ticket)</b> <b>(Cannot have any DPF faults/DPF related issues)</b>