

TO: Mercedes-Benz Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model 447 (Metris) Model Years 2021 Replace Spare Tire Information Label	DATE: March, 2022



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



Campaign No. :	Campaign Desc. :	Replace Spare Tire Information Label
2022030012	PDGRESRAD	
<p>This is to notify you of an initial Recall Campaign to replace the spare tire information label on approximately 700 MY21 Mercedes-Benz Metris vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold.</p>		
Background		
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that on certain Mercedes-Benz VS20 Metris vehicles (platform 447), information regarding the size (225/55R17C) of the spare tire on the tire and on the loading information label does not correspond to the size (205/65R16C) of the approved and existing spare tire. Should a customer use the tire dimension documented on the tire label (225/55R17C) when purchasing a new spare tire, the tire size would be inconsistent with the approved and existing spare tire (205/65R16C). However, the alternate tire size would not have any negative impact on driving operation. As the condition does not pose a safety risk, MBAG intends to submit a petition for inconsequential noncompliance. The spare tire size 225/55R17C can be mounted on the affected vehicle without technical restrictions for the intended temporary (emergency) use and fulfils the required performance functions of a spare tire. However, MBAG determined that this issue resulted in a technical non-compliance with FMVSS 110, as information on the label is inconsistent with the information of the approved tire.</p>	
What We're Doing	<p>MBUSA intends to file a petition for exemption for inconsequential noncompliance for NHTSA review. Vehicles subject to this recall that are presently in dealer inventory can be remedied as soon as a remedy is available. The Work Instructions for the repair of these dealer inventory vehicles will be provided via a Service Campaign which will be issued shortly.</p>	
Parts	<p>The current remedy is not available at this time. An additional notification will be sent once the remedy is available.</p>	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2021	
Vehicle Model	Metris VS20, Platform 447	
Vehicle Populations		
Total Recall	700	
Dealer Inventory	8	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any <u>new</u> Metris vehicles in dealer inventory covered by this notification until the vehicle has been repaired or until NHTSA approves the petition for inconsequential non compliance. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Metris vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	<p>Customer letters will be mailed if the petition for inconsequential non-compliance is denied, and approximately one week after the remedy becomes available.</p>	
AOMS/SOMS	<p>AOMS – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>	



Rental Fleet Partners

This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.

