



Recommendations for matte paint cleaning

DATE: March 8, 2022

MODELS: M240

SECTION: 09.06- 1 EXTERNAL COVERING

PROBLEM: Possible halos or stains in the matte paint

CAUSE: Application of non-compliant products/procedures for cleaning matte paint

ACTIONS: As explained in the owner's manual, below are the recommendations for correctly cleaning the matte paint.

- It is recommended to only hand wash vehicles with matte-finish paint
- Before washing, first remove dust and other particles that could damage the paint. Preferably use air pressure.
- If grease spots and fingerprints are present, it is recommended to use a special cleaner for matte finish paint (sourced locally). Apply the product using a soft, clean microfiber cloth. To avoid damaging the paint surface, do not use too much pressure
- Wet the bodywork with plenty of demineralized water and clean it using a soft sponge and a neutral wax-free shampoo, starting from the top and working down. Dry the bodywork using air pressure.
- Rinse all the parts of the vehicle thoroughly with plenty of water. Keep the sponge or the washing mitt used wet and clean.

IMPORTANT NOTES:

- It is recommended not to wash the vehicle in direct sunlight
- Only wash the vehicle by hand. Avoid using abrasive sponges or mitts that could damage the matte finish paint
- Never polish and never use polishing agents anywhere on a vehicle with matte finish paint.
- The use of non-demineralized water could leave lime-scale residue and generate halos and stains

If you have any questions, contact your Regional AfterSales Manager or the Technical Support Helpdesk.