



Preliminary Information

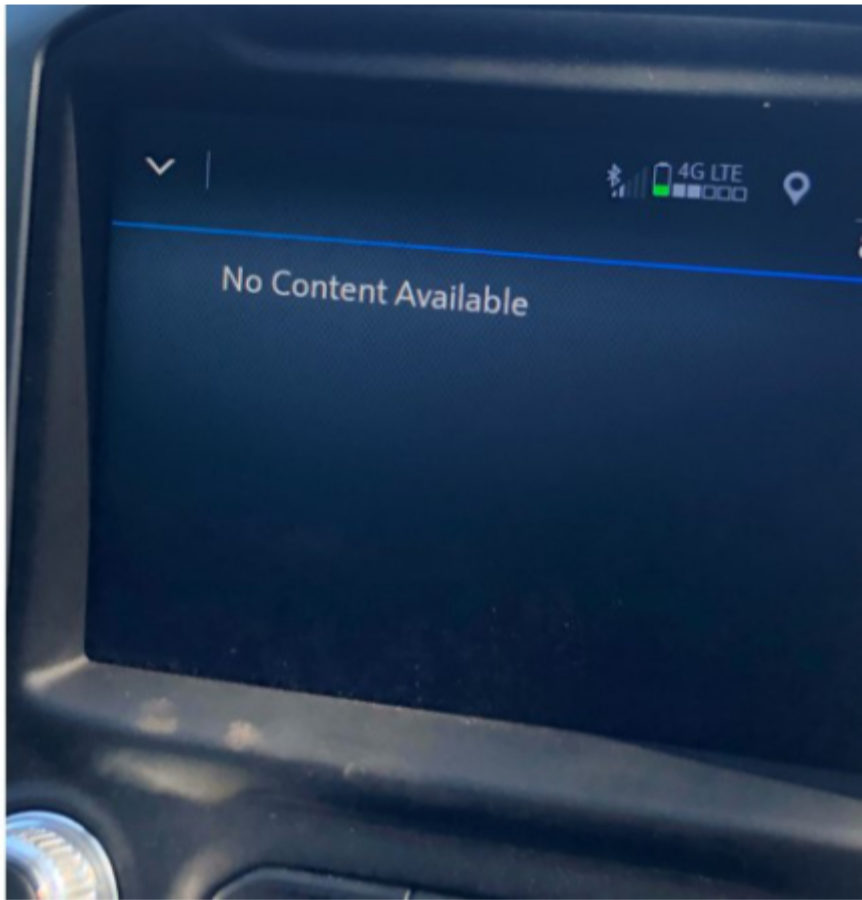
PIT5897 Radio Display Concern – No Content Available Displayed Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2021 - 2022	All	All	All	All
Chevrolet	Silverado 1500	2020 - 2022	All	All	All	All
Chevrolet	Silverado HD	2020 - 2022	All	All	All	All
GMC	Canyon	2021 - 2022	All	All	All	All
GMC	Sierra 1500	2020 - 2022	All	All	All	All
GMC	Sierra HD	2020 - 2022	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Middle East, Israel, Palestine, Chile (West), Paraguay (West), Uruguay (West), Thailand (ASEAN), Australia/New Zealand
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Additional Options (RPO)	IOR
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Condition	Some customers may comment that the radio display screen (8" display only) will randomly flip to a "No Content Available screen" or notice that the display screen changes at random. The display can become inoperative and then back to the "No Content Available" screen.
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Cause	The cause of the condition may be issues related to the radio display.
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Correction:

Do not replace the radio for this particular concern. Dealers are asked to replace the display while engineering works on a fix.

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Version History

Version	1
Modified	03/01/2022 - Created on.



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