

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6131
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 14, 2022

Subject: Floor Plan – Hydro-Lock/No Start
GM Reference Number N222362910

Models: 2022 Chevrolet Silverado 2500HD/3500HD
2022 GMC Sierra 2500HD/3500HD
2021 – 2022 Chevrolet Silverado 4500HD/5500HD/6500HD
Equipped with Certain Diesel Engines

To: All General Motors Dealers

FLOOR PLAN

On March 17, 2022, GM ordered a stop delivery of certain 2022 model year Chevrolet Silverado 2500HD/3500HD, 2022 model year GMC Sierra 2500HD/3500HD and 2021-2022 model year Chevrolet Silverado 4500HD/5500HD/6500HD vehicles.

On April 13, 2022, certain vehicles had their IVH status updated to CLOSED. These VINs do not require a field action to be performed on them for N222362910. Dealers are now able to submit for Floor Plan reimbursement for these VINs. The Floor Plan claim will need to be H-Routed due to the VIN being closed in IVH.

For vehicles eligible for floor plan reimbursement, the amount should be submitted in Net Item/Miscellaneous. This amount should represent the product of the vehicle's average daily interest rate (see table below) multiplied by the actual number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop delivery message (March 17, 2022) to the date the VIN was closed (April 13, 2022). (not to exceed 30 days):

Vehicle	Floor Plan Reimbursement Amount
2022 Chevrolet Silverado 2500HD/3500HD	\$7.25
2022 GMC Sierra 2500HD/3500HD	\$8.58
2021 Chevrolet Silverado 4500HD/500HD/6500HD	\$7.65
2022 Chevrolet Silverado 4500HD/5500HD/6500HD	\$6.88

END OF MESSAGE
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