



WTY026 - OIL PRESSURE SWITCH LEAKING

2014-2018 MY KIA SORENTO, 2014-2016 MY KIA CADENZA, AND 2015-2018 MY KIA SEDONA 3.3L GDI VEHICLES NEW VEHICLE LIMITED WARRANTY EXTENSION

Q & A

April 6, 2022

Q1. Why is Kia extending warranty for Oil Pressure Switch leaking concerns?

A1. *Kia America, Inc. takes pride in providing you with high quality and dependable vehicles. To maintain these standards, Kia is extending the New Vehicle Limited Warranty coverage for repairs related to the Oil Pressure Switch leaking.*

Q2. What is the term of the warranty extension for the Oil Pressure Switch leaking?

A2. *Kia is extending the New Vehicle Limited Warranty coverage for the replacement of the Oil Pressure Switch for eligible vehicles from 5 years/60,000 miles to 15 years/150,000 miles, whichever comes first, starting from the date the vehicle was first put into service.*

Q3. What vehicles are covered under the terms of this warranty extension?

A.3 *All 2014-2018 MY Sorento vehicles manufactured from December 17, 2012 through March 7, 2018.
All 2014-2016 MY Cadenza vehicles manufactured from February 1, 2013 through January 7, 2016.
All 2015-2018 MY Sedona vehicles manufactured from July 21, 2014 through December 6, 2017.*

Q4. Does this warranty extension also extend the warranty on other vehicle components?

A4. *No. This warranty extension is limited to the Oil Pressure Switch leaking condition and does not alter the limitations and exclusions contained in the New Vehicle Limited Warranty.*

Q5. What should vehicle owners do when they receive the warranty extension notice?

A5. *Owners should retain the Warranty Extension Letter in the glove compartment of their vehicle, preferably together with the vehicle's other warranty information. However, owners are to contact their nearest Kia dealer to have their vehicle diagnosed if the customer experiences engine oil leaking from the engine or if the Engine Oil Pressure Warning Light stays illuminated after the engine is turned on. Owners are to provide the letter to their servicing dealer when seeking service. Owners who sell their vehicles should ensure that this letter is included with the documents provided to the buyer.*

Q6. If the customer experiences engine oil leaking from the engine or if the Engine Oil Pressure Warning Light stays illuminated after the engine is turned on, does this warranty extension cover the cost of having the vehicle diagnosed by a Kia dealer?

A6. *Yes. If, at any time within the extended warranty period, the customer experiences engine oil leaking from the engine or if the Engine Oil Pressure Warning Light stays illuminated after the engine is turned on, an authorized Kia dealership will diagnose the causal part **at no cost to the vehicle owner**. **Also**, should the cause of the engine oil leak and/or illumination of the Engine Oil Pressure Warning Light be determined to originate from the Oil Pressure Switch, Kia authorizes its dealers to replace the oil pressure switch **at no cost to the vehicle owner under this warranty extension**.*

Q7. Does the warranty extension apply to used vehicles?

A7. Yes, provided the vehicle falls within the parameters of this warranty extension (15 years / 150,000 miles, whichever comes first, starting from the date the vehicle was first put into service).

Q8. If an owner has an immediate question, where can they get further information?

A8. The customer can contact their local Kia dealer or call Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Time), or through the owner's section of www.kia.com.

Q9. What about owners who may have already paid to have this issue remedied?

A9. Owners who have incurred expense to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense. They may submit their receipts online to Kia via the Owners section of www.kia.com or mail their receipts with a copy of the attached Request for Reimbursement form directly to Kia for review and consideration at the following address:

*Consumer Assistance Center
Kia America, Inc.
P.O. Box 52410
Irvine, CA 92619-2410
1-800-333-4KIA (4542)*