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<b>Sent on</b>	03	30	2022	<b>Expires on</b>	05	17	2022
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	Product Update and Warranty Extension: 2015-2020 TLX PGM-FI Software Update						

DATE: March 30, 2022

TO: All Acura Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Product Update and Warranty Extension: 2015-2020 TLX PGM-FI Software Update

Today, March 30, 2022, Acura is announcing a product update and warranty extension for certain 2015-2020 TLX vehicles to update the PGM-FI software that may affect the idle stop operation and starter under certain conditions.

Acura is extending the warranty coverage for valve adjustment and starter replacement related to this condition to 10 years from the original date of purchase with no mileage limitation. Perform an **IN VIN status inquiry to determine which units in your inventory are affected.**

BACKGROUND

During development, the idle stop enable criteria was mis-set allowing idle stop to improperly engage while battery health is low. Under certain circumstances, after coming to a stop and engaging idle stop, the vehicle may not automatically restart. In most cases, the client can immediately restart the vehicle by selecting Park and pushing the Start button.

REPAIR

If Service Bulletin 22-008 is applicable to the VIN, PGM-FI software must be updated first before the warranty extension applies. Please note that the software update will resolve nearly all these issues. In very rare instances, starter replacement may be necessary. **Any Warranty Extension claims submitted prior to an approved Product Update claim will be debited.**

PARTS

The software will be available at launch. Replacement starters under the warranty extension will also be available at launch.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETINS

Service Bulletins 22-008, *Product Update: 2015-20 TLX PGM-FI Idle Stop Software Update* and 22-009, *Warranty Extension: 2015-20 TLX Engine Does Not Auto Restart After Entering Auto Idle Stop* have been posted to the Service Information System (SIS) as of March 30, 2022. They include software, repair, parts, and warranty information related to these campaigns.

CLIENT NOTIFICATION

Acura expects to complete client notifications by the middle of May 2022.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.