

CAMPAIGN LAUNCH STATUS

N664 – SAFETY RECALL - SRS WARNING LAMP



SAFETY RECALL N664 – 20MY RR EVOQUE SRS WARNING LAMP ILLUMINATION	
AFFECTED MODEL	20MY RR EVOQUE
VOLUME AFFECTED	USA 18,824 Canada 3060
ISSUE/REPAIR	On affected vehicles, the diagnostic check for the SRS is overly sensitive due to an incorrect diagnostic parameter for the driver airbag. Vehicles with this condition may experience intermittent SRS warning light illumination although the driver air bag will correctly operate with the known error state present. However, the system may not properly warn the driver of an actual airbag system fault. Affected vehicles will be updated with new SRS module software initially using Pathfinder. A TOPIx cloud process will follow later in March.
REPAIR TIME	0.20 hrs + Drive In/Out
CAMPAIGN LAUNCH TARGET	March 1 st , 2022
Notes	No affected new vehicles in Retailer Inventory. Customers will be notified by direct mail on or before April 14 th .

OWNER NOTIFIED SERVICE ACTION N654 – 20MY DEFENDER SEAT THORAX AIRBAGS	
AFFECTED MODEL	20MY DEFENDER 110
VOLUME AFFECTED	USA 63
ISSUE/REPAIR	Affected vehicles have been built with front seat thorax airbags that were manufactured with labelling depicting prototype parts. While there are no functional concerns with the airbags, a decision has been taken to replace the front driver and passenger seat airbags under this owner notified program.
REPAIR TIME	1.1 hrs + Drive In/Out
CAMPAIGN LAUNCH TARGET	March 15 th , 2022
Notes	All units for retailer repair have been sold.