

G-FACELIFT 2018: Creaking Noise In Interior When Driving Off-Road

Topic number	LI83.30-P-074585
Version	1
Function group	83.30 - Air conditioning
Date	3/23/22
Validity	Model 463 FACELIFT as of model year 2019
Reason for change	

Complaint

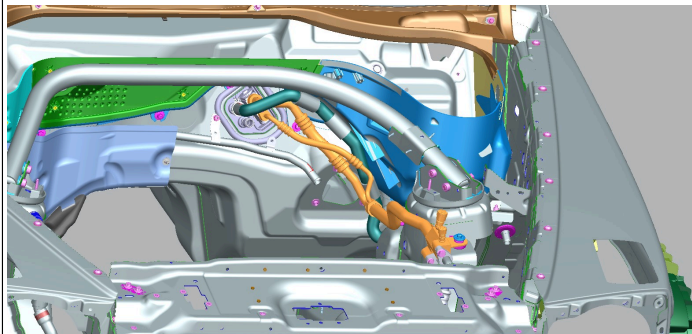
Creaking noise from the upper area of the instrument panel when driving off-road (see Video 1). This noise can also occur after conducting repair work on the refrigerant circuit.

Attachments	
File	Description
Video.mp4	Video 1

Cause

A refrigerant line may be twisted when mounted in the engine compartment (see Picture 1, orange line) which can lead to the generation of a creaking noise on the air conditioner box. The noise may be heard in the interior on rough terrain or rough roads.

Attachments	
File	Description
Kältemittelleitung_1.jpg	Picture 1



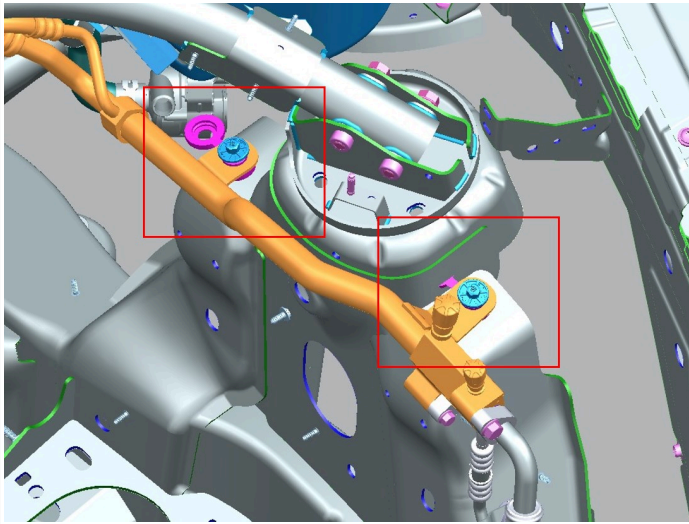
Remedy

Release refrigerant line at fastening points (see Picture 2).

Slacken off line to release any binding or tension.

XENTRY TIPS

Tighten screws again, ensuring line does not move.

Attachments	
File	Description
Kältemittelleitung_Verschraubung.jpg	Picture 2
	

Symptoms
Body > Interior equipment > Interior trim > Noise
Body > Interior equipment > Instrument panel > Noise
Chassis/suspension > Noises > Knocks
Chassis/suspension > Noises > Creaks
Overall vehicle > Power supply > Alternator > Noises

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8308B**	Please quote number of TIPS document in message text field