

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>Update Anti-Theft Alarm Control Unit Coding</b> <b>MY20 177 (A-Class)</b>	DATE: March 4, 2022

## IMPORTANT NEW SERVICE CAMPAIGN LAUNCH INFORMATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Service Campaign Launch Notification</b>		<b>March 4, 2022</b>
<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Update Anti-Theft Alarm Control Unit Coding</b>
2022020018	21P8295006	
<p>This is to notify you of the <b>Service Campaign Launch</b> to update the Anti-Theft Alarm (“ATA”) control unit coding, in <b>201</b> Model Year (“MY”) 2020 A-Class (177 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on March 4, 2022.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2020 A-Class (177 platform) vehicles, the ATA control unit coding may not correspond to the current production specifications. As a result, the interior sensors may not function as intended and could result in blind spots for interior vehicle protection.	
<b>What We’re Doing</b>	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the ATA control unit coding.	
<b>Parts</b>	The Remedy is available and can be performed as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2020	
<b>Vehicle Model</b>	A-Class	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	201	
<b>Next Steps/Notes</b>		
<b>AOMS/SOMS</b>	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2022020018, March 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model A-Class (177 platform)**  
**Model Year 2020**

## **Update Anti-Theft Alarm Control Unit Coding**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz, has determined that on certain MY 2020 A-Class (177 platform) vehicles, the coding for the ATA control unit may not correspond to the current series production configuration. As a result, the interior sensors may not work as intended and could result in blind spots for interior vehicle protection. MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the ATA control unit coding.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 201 vehicles are affected.

Order No. P-SC-2022020018

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

# Service Campaign Bulletin

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Service Campaign Bulletin

Service Campaign Bulletin

## Perform SCN coding in tow-away protection and interior protection control unit

Model 177

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- i** • Ensure use of **XENTRY Diagnosis version 12/2021** or higher.
- Before starting the work procedure, install the **current version of all add-ons** in **XENTRY Diagnosis**.
- Make sure to follow the operation steps exactly as described in XENTRY Diagnosis.
- Use a battery charger to ensure sufficient power supply of the vehicle **on-board electrical system battery** (greater than 12.5 V).
- If XENTRY Diagnosis is already connected to the vehicle, start with **operation step 2**.

**i** If two or more software updates or SCN codings are performed during one workshop visit, operation items 02-4762 and 02-5058 may be invoiced **only once for each workshop order**.

### Work Procedure

1. Connect XENTRY Diagnosis.
  2. Perform SCN coding in tow-away protection and interior protection control unit.
    - i** To do this, select menu item "Quick test view – **N26/6** ATA anti-theft alarm system/tow-away protection/interior protection (ATA) – Adaptations - Control unit update – Update of SCN coding".
    - i** Then follow the user guidance in XENTRY Diagnosis.
  3. Disconnect XENTRY Diagnosis.
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**i** **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
82 950 06	02-9446	Perform SCN coding in tow-away protection and interior protection control unit (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

\* Invoice operation item only once for each workshop order.

**i** **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.