

WNA4 – Replacing Rear Headrests (Stop Delivery/Workshop Campaign)

Vehicle Type: **Taycan GTS (Y1A)**
Taycan GTS Sport Turismo (Y1C)

Model Year: **As of 2022**

Concerns: **Rear headrests**

Information: **Due to an allocation error, the standard headrests in smooth-finish leather without GTS logo were installed in the affected vehicles instead of the ordered rear headrests in Dinamica leather with GTS logo.**

To ensure customer satisfaction, the headrests must be replaced before delivery in accordance with the vehicle order.

Action required: Replace rear headrests in smooth-finish leather without GTS logo with headrests in Dinamica leather with GTS logo.



Information

Every vehicle is assigned exactly to one campaign scope.

Scope 1: Replacing rear headrests (interior equipment black/black)

Scope 2: Replacing rear headrests (interior equipment in black/chalk)

Scope 3: Replacing rear headrests (interior equipment in black/Carmine red)

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Parts required

Parts Info: **Parts required for Scope 1:**

Part No.	Designation	Number
9J1885901ABIA6	⇒ Headrest black/black	2 units

Parts required for Scope2:

Part No.	Designation	Number
9J1885901ABBIO	⇒ Headrest black/chalk	2 units

Parts required for Scope 3:

Part No.	Designation	Number
9J1885901ABOG4	⇒ Headrest black/Carmine red	2 units

Replacing rear headrests

Work Procedure: 1 Remove rear headrests.

- 1.1 Push the left headrest up as far as the anchor plate.
- 1.2 Fold the rear seat backrest roughly half-way.
- 1.3 Press buttons ⇒ *Rear headrest -A-* and ⇒ *Rear headrest -B-* and at the same time push up the headrest until button ⇒ *Rear headrest -B-* remains engaged.
- 1.4 Remove headrest.
- 1.5 Repeat the procedure for the right side.

2 Install rear headrests.

- 2.1 Insert a **new** right headrest into the guides and push it down until it engages with an audible click.
- 2.2 Press button ⇒ *Rear headrest -A-* and push the headrest down fully.
It should no longer be possible to pull the headrest out of the backrest.
- 2.3 Repeat the procedure for the left side.
- 2.4 Set up and engage the backrests of the rear seats.



Rear headrest

3 Enter the campaign in the Guarantee and Maintenance booklet.

Warranty processing**Information**

The specified labor times were determined specifically for carrying out this campaign and include all necessary preliminary work and rework.

The labor times may differ from the labor times published in the Labor Operation List in PIWIS.

Scope 1: **Replacing rear headrests** (interior equipment black/black)

Labor time:	
Replacing rear headrests	Labor time: 32 TU
Parts required:	
9J1885901ABIA6 Headrest black/black	2 ea.
⇒ Damage code WNA4 066 000 2	

Scope 2: **Replacing rear headrests** (interior equipment in black/chalk)

Labor time:	
Replacing rear headrests	Labor time: 32 TU
Parts required:	
9J1885901ABBIO Headrest, black/chalk	2 ea.
⇒ Damage code WNA4 066 000 2	

Scope 3: **Replacing rear headrests** (interior equipment in black/Carmine red)

Labor time:	
Replacing rear headrests	Labor time: 32 TU
Parts required:	
9J1885901AB-OG4 Headrest Black/Carmine Red	2 ea.
⇒ Damage code WNA4 066 000 2	

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