



To: General Managers, Service Managers, Service Technicians, Warranty Managers
From: Mack Trucks – Service
Date: March 31, 2022
Subject: Service Literature Published and Released in March, 2022
Bulletin: SLM22-003

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
SNM22-003	When and How to Engage Dealer Technical Support	New

TOOL BULLETINS

BULLETIN #	TITLE	COMMENTS
	None Issued	

TECHNICAL SERVICE BULLETINS

BULLETIN #	TITLE	COMMENTS
	None Issued	

SERVICE PROGRAMS

BULLETIN #	TITLE	COMMENTS
	None Issued	

RECALLS

BULLETIN #	TITLE	COMMENTS
	None Issued	

CASE BASED REASONING (CBR)

NEW SOLUTIONS

SOLUTION #	TITLE
CBR-2166	Mack MMD Models - Coolant Hose Obstructs Access To Oil Filter
CBR-2162	CAN Reader Not Registering Vehicle Speed After TECU Software Update
CBR-2164	Mack Chassis - Basic Engine Brake (Powerleash) Troubleshooting for ASET engines
CBR-2165	DEF Pump Troubleshooting Guide - US10+OBD13 And Newer Emissions

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
CBR-253	Mack Chassis - FSB 237 - 020, Unit Injector Yoke Hold - Down Bolt Torque Specification	Withdrawn - Information is now located in Impact.
CBR-336	Mack Chassis - FSB 392 - 004 - Radio, Replacement	Withdrawn - Information is now located in Impact.
CBR-363	Mack Chassis - FSB 392 - 004 - Radio, Replacement	Withdrawn - Information is now located in Impact.
CBR-412	Mack Chassis - Equipped with a Cummins Engine - FSB 381-020 - Instrument Cluster, Reprogramming (MID 140), Regeneration With Stalk Switches	Withdrawn - Information is now located in Impact.
CBR-484	Mack Chassis - Total Engine Hours Stop At 9999 - FSB 381 - 031, Instrument Cluster Reprogramming - US07 and US10 Emissions	Withdrawn - Information is now located in Impact.
CBR-286	Mack Chassis - Pressure Protection Manifold Plug - New Brass Plugs For Noregon Pressure Protection Manifold (PPM)	Added reference to TPI 563-014.
CBR-717	Mack Chassis - Equipped With An mDrive Automated Manual Transmission (AMT) - Flywheel Resurfacing And Reuse Guidelines	Withdrawn - Information is now located in Impact.