

DRW47 – 2023MY CX-50 – Warranty Information Booklet

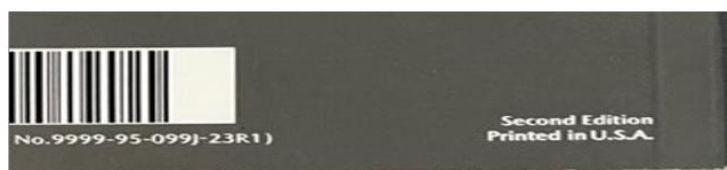
SUBJECT VEHICLES

Model	Subject VIN range	Subject build date range
2023MY CX-50	7MMV**** 100237 - 101062	From January 18, 2022 through March 17, 2022

The asterisk symbol "*" can be any letter or number and only 42 vehicles in the VIN range are affected.

Repair Procedure

1. Locate Owner Portfolio in the vehicle or with the delivery paperwork
2. Discard the old Manual Portfolio kit.
3. Replace the entire Portfolio booklet (Owners Manual, Warranty Booklet, etc..) with the updated kit (photo below). The updated PN# is 9999-95-099J-23R1. The new booklet has a green stripe and kit # VA54-A1010-C. **DO NOT ORDER THIS PART FROM PUBLICATIONS.** This kit will be shipped to affected dealers via UPS to the attention of the service manager and should arrive March 29-30, 2022 via UPS. If you did not receive a kit, please fill out Dealer Recall Help on OneMazda.



4. Submit a claim under warranty for DRW47

END OF REPAIR PROCEDURE

CONDITION OF CONCERN

The Warranty Booklet inside the vehicle must be replaced with an updated version. The original Warranty Booklet was not printed with updated warranty information. The concern has been corrected in production.

Causal factor/Repair: Replace the entire Portfolio (Owners Manual, Warranty Booklet, etc..) with the updated portfolio kit. Part number# 9999-95-099j-23R1. **DO NOT ORDER THIS PART FROM PUBLICATIONS.** This kit was shipped to your dealer to the attention of the service manager.

All new Portfolio kits were shipped UPS Overnight Delivery arriving March 28-29, 2022. If you did not receive your new portfolio kit via UPS, please contact your Mazda District Service Manager for tracking information.

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WARRANTY CLAIM INFORMATION – Claims can be entered beginning March 31, 2022

	Warranty Booklet Replacement
Process Number	J2203A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-22-004A
Quantity	0
Labor Operation Number	YY825XRX
Labor Hours	0.2 hrs.

THERE IS NO RENTAL VEHICLE INFORMATION FOR THIS DRW