

SSM 50640 - 2022 F-Super Duty - 6.7L - 10R140 Transmission - Harsh 3-2 And/Or 2-1 Downshifts Coming To A Stop In Tow/Haul Mode Or When Using Engine Brake Mode

Some 2022 F-Super Duty vehicles equipped with a 6.7L diesel engine and a 10R140 automatic transmission may exhibit harsh 3-2 and/or 2-1 downshifts when coming to a stop in tow/haul mode or when using engine brake mode. Because this is related to a software issue, replacement of the transmission or other components will not resolve this condition and engineering is currently working on a software update which is expected to be available by the end of June 2022. In the interim Perform TSB 22-2015, steps 10-15 only, and evaluate if the concern is resolved. If the concern is still present, let the customer know they can continue to drive the vehicle and schedule a follow-up appointment for June 2022. Monitor OASIS for updates and confirm that the service appointment is going forward once the repair becomes available.

APPLICABLE VEHICLES
2022 TRUCK: FE P558N SUPER DUTY