



Service Bulletin


Bulletin No.: 21-NA-294

Date: March, 2022

INFORMATION

Subject: Information on Accessory Rocker Panel Protector Lower Bolts Bottom Out Before Achieving Torque

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	HUMMER EV	2022	2022	SOP	NU100135	All	All

Involved Region or Country	United States Only
Additional Options (RPO/LPOs)	Equipped with ACCESSORY-PROTECTOR - ROCKER PANEL (S6L)
Condition	Some technicians may comment that the bolts included with the accessory rocker panel protector with integrated rock sliders may not be able to achieve torque AND the proper clamp load between the bracket and vehicle mounting point. As the bolt is tightened, it may reach a point where it can no longer turn and the joint is not tight. This condition is mostly found on the bottom attachment points.
Cause	<div style="text-align: center;">  </div> <p style="text-align: right; font-size: small;">5947923</p> <p>Note: The graphic above is an example of the rail showing witness marks where the tip of the longer bolt makes contact with an inner rail bracket before the bolt can secure the rocker panel protector bracket.</p> <p>The tip of the bolt is bottoming out on a mis-positioned bracket that is internally welded inside the rail assembly.</p>
Recommendation/Instruction:	<p>Note: The bolts contained within the accessory rocker panel protector package should be NOT be used. Discard or recycle the longer bolts from the accessory kit.</p> <p>Use the shorter bolts included with the vehicle that are contained within the dealer install PDI pack, to mount the rocker panel protector to the vehicle. Hand start the bolts.</p>

ACCESSORIES

ATTENTION!

PLEASE READ INSTRUCTIONS CAREFULLY!

1. Discard the fastener/bolts package that came with the Rocker Protector/Assist Step package.
2. **ONLY** use this fastener kit to install the Rocker Protector. See pictures below.
3. Each bolt **MUST** be hand started to engage at least 1/3" of the threads before using power tools.
4. Tighten the fasteners to the following torque:
16 ft-lb (22+/-3NM)
5. Follow rest of the installation instructions from the main I-Sheet.

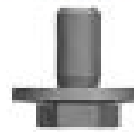
X Incorrect bolt

✓ Correct bolt



Discard

Part# 11510388



Use

Part# 11601733

Accessory Assist Step / Rocker Protector Fastener PKG IR 01NV21 1 of 1

5947927

Version	2
Modified	Released December 17, 2021 Revised March 18, 2022 – Added VIN Breakpoint

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION