



Kia America, Inc.  
Corporate Headquarters  
111 Peters Canyon Road, Irvine, CA 92606-1790 USA

## 2022MY Carnival Power Sliding Door Function

### IMPORTANT REMINDER

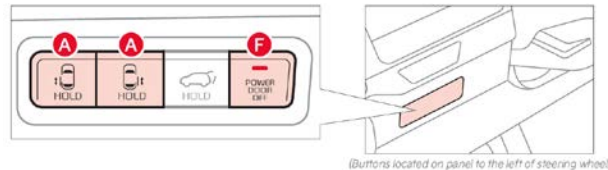
March 8, 2022

Dear Kia Carnival Owner:

Kia America, Inc. ("Kia") has recently investigated a small number of potential injury complaints involving child passengers getting their hand caught during the closure of power sliding doors. While we continue to evaluate passenger interaction and vehicle operation related to these complaints, the investigation has revealed that potential injuries could be avoided by highlighting the function and operation of the power sliding doors and automatic stop and reversal system installed in the 2022MY Kia Carnival as provided in the Owner's Manual.

Kia would like to remind customers of the following:

- Automatic stop and reversal will **not** activate in all situations.
- The auto-reverse feature is a supplemental feature and should never be relied upon as a primary safety device.
- To prevent injury, make sure no body parts are in the way of the sliding door when closing.
- Do not leave children or animals unattended in the vehicle as they may operate the power sliding door in a manner that could result in injury to themselves or others.
- If you are present but unable to quickly respond or attend to children or animals in the vehicle, deactivate the power sliding door by pressing the POWER DOOR OFF button on the driver's panel to the left of the steering wheel.



### Operation of the Power Sliding Door and Automatic Stop and Reversal

The power sliding doors are activated (opening or closing the door) when a person:

- Presses the button on the driver's panel to the left of the steering wheel, or
- Pulls the sliding door's interior handle rearward (to open) or forward (to close), or
- Pulls the sliding door's exterior handle outward, or
- Presses the button on the sliding door's exterior handle, or
- Holds the power sliding door button on the Smart Key fob, or
- Presses the button located on the central pillar trim, or
- Approaches the sliding door area: If the Smart Sliding Door feature is also activated, the power sliding door can also be opened (but not closed) with no-touch activation when certain conditions are met.

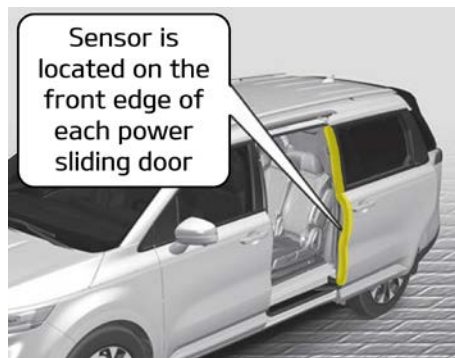
The driver can, at any time, deactivate the power sliding door by pressing the POWER DOOR OFF button on the driver's panel to the left of the steering wheel.

If the power opening or closing is blocked by an object, the power sliding door will detect the resistance, a chime will sound 3 times, and the door will stop moving (or move in the opposite direction) to allow the object to be cleared. This feature is referred to as automatic stop and reversal. If the automatic stop and reversal feature operates continuously more than twice during one opening or closing operation, the power sliding door may stop at that position and require manual intervention to close.

A more detailed description of the operation of the power sliding doors has been provided to you on pages 4-33 through 4-40 of your owner's manual and on page 54 of your 2022MY Carnival Features and Functions Guide. The Smart Sliding Door feature is described on pages 4-42 through 4-45 of your owner's manual.

### Automatic Stop and Reversal Limitations

- Automatic stop and reversal will **not** activate in all situations.
- If the object impeding the power sliding door is not detected by physical contact with the sensor installed on the front edge of the door, the automatic stop and reversal function may not activate, and the door will continue closing. Examples of objects that may provide weak resistance and not be detected by the door's reversal sensing mechanism are narrow or thin objects, objects that are soft, or lightweight objects.



- The automatic stop and reversal system may not be able to detect an object if the door is nearing the closed position.

It is important that you read and become familiar with the cautionary information in your Owner's Manual as well as the warning provided on the center pillar of your vehicle. Below is an image of the center pillar warning for your reference:



Kia recommends that you read pages 4-37 through 4-38 of your 2022MY Carnival owner's manual to ensure you understand the functionality of the automatic stop and reversal system as well as your responsibilities as a vehicle owner.

We hope this communication provides you with a better understanding of how the power sliding doors and automatic stop and reversal system in your 2022MY Kia Carnival operate. If you have any questions, please feel free to contact us online via the Owners section of [www.kia.com](http://www.kia.com) or by phone at 800.333.4Kia (4542).

Sincerely yours,

Consumer Affairs Department