



Service Bulletin

Bulletin No.: 22-NA-020

Date: March, 2022

WARRANTY ADMINISTRATION

Subject: Warranty Administration – Restricted Labor Operations on Vehicles Built With Park Assist, Heated/Vented Seats, and/or Heated Steering Wheel Options and Features Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	GM Passenger Cars and Light Duty Trucks	2022	2022	—	—	All	All
Cadillac							
Chevrolet							
GMC							

Involved Region or Country	United States, Canada				
Condition	<p>Customers may comment that some options and features are inoperative. Some of the features commonly noted are:</p> <ul style="list-style-type: none"> • Heated/Vented Seats • Heated Steering Wheel • Park Assist 				
Cause	<p>Due to the shortage of semiconductors, some options have been built without modules. This information was communicated via GlobalConnect messages. For further details and actions required by the dealer, please reference the messages listed below:</p>				
	Feature	RPOs Identifying Missing Modules	Original # U.S.	Reference # U.S.	Reference # Canada
	Heated/Vented Seats	00V / 00R	GCUS-17-424	GCUS-14-1543	GCCA-9-4307
	Heated Steering Wheel	00G	GCUS-17-425	GCUS-14-1509	GCCA-9-4310
	Park Assist	00Y / 00Z	GCUS-17-429	GCUS-14-1518	GCCA-9-4306
Correction	<p>Dealers should use IVH and determine if a specific VIN is impacted. IVH will call out the RPOs that show which modules are missing.</p> <p>The following labor operations will be restricted for these VINs, while this program is in place:</p> <ul style="list-style-type: none"> • Heated/Vented seats: (RPOs identifying missing modules - 00V / 00R) <ul style="list-style-type: none"> – 7030100 – Front Seat Heater Vent Control Module Replacement – 7030400 – Rear Seat Heater Control Module Replacement • Heated Steering Wheel: (RPO identifying missing module - 00G) <ul style="list-style-type: none"> – 7442400 – Heated Steering Wheel Module Replacement – 7440130 – Steering Wheel Replacement • Park Assist: (RPOs identifying missing modules - 00Y / 00Z) <ul style="list-style-type: none"> – 6630040 Parking Assist Control Module Replacement 				

Version	2
Modified	Released January 27, 2022 March 09, 2022 – Added a GlobalConnect reference table to Cause.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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