SSM 50639 - 2020-2022 Explorer/Aviator - 3.0L EcoBoost - Appears To Have Low Oil Level

Some 2020-2022 Explorer/Aviator vehicles equipped with a 3.0L EcoBoost engine may appear to have a low engine oil level if the proper procedures are not followed. Refer to the Owner's Manual, Maintenance, Engine oil check section. When checking the engine oil level after shutting off the engine wait at least 15 minutes prior to checking in order to allow the oil to drain back to the oil pan. The engine oil level can be checked immediately if the engine has not been started. When changing the engine oil the engine needs to be at normal operating temperature and the oil filter removed before draining the oil. Allow the oil pan to drain completely for up to 5 minutes. Check oil level after filling by following the oil level check procedure.

APPLICABLE VEHICLES 2020 - 2022 CAR: TV U611N AVIATOR 2020 - 2022 CAR: TW U625N EXPLORER