

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 504-1470

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2022

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 and 2022 Entrada Class C Motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The generator hour meter may not operate correctly when the generator is running.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .30 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Dealer Service Procedures are located on Dealer Connect.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
CUSTOMER SERVICE	(574) 264-6664

TSB NUMBER	REPAIR CODE	DESCRIPTION	TIME
504-1470	SB-386-05-00-004169	Inspect Only	.20 HRS
504-1470	SB-386-22-00-004170	Inspect and Repair	.30 HRS

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin. Please send the service invoice to the following address:

East to West
Forest River, Inc.
Attn: WARRANTY MANAGER
3000 County Rd 6 West
Elkhart, IN 46514

Sincerely,

Forest River
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 504-1470 REMEDY INSTRUCTIONS

	Make(s): ENTRADA Model(s): MANY, SEE BELOW Model Year(s): 2021 & 2022	Repair Code: SB-386-22-00-004170 Allotted Time: .20 HRS. Inspection Code: SB-386-22-00-004170 Allotted Time: .30 HRS.
	Concern: The generator hour meter may not be hooked up.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: N/A Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN 2021 & 2022 ENTRADA: EAC2200SF, EAC2200SF, EAC2600DSF, EAC2700NSF, EAC2900DSF & EAC3100FBF

STEP 1: OPEN AND ACCESS THE WIRING HARDNESS INSIDE THE GENERATOR COMPARTMENT;

STEP 2: LOCATE THE ORANGE WIRE THIS ORANGE WIRE IS LIKELY CAPPED;

STEP 3: SPLICE THE ORANGE WIRE INTO THE BLUE WIRE AND SHOWN IN FIGURE 1. ENSURE TO USE A WATER PROOF CONNECTOR;

STEP 4: CLAIM REPAIR CODE.

FIGURE 1

