AUDI DEALER COMMUNICATION

Repair Available – Service Action 57i3 / Second Transmitter (Key Fob)

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers
- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor
- ✓ Warranty Administrator
- ✓ Technicians

Date: March 21, 2022

About this Service Action: Certain new vehicle deliveries included one transmitter (key fob) per vehicle instead of two. Audi is providing owners of these vehicles with a second transmitter under this service action.

IMPORTANT! A cut key for the second transmitter was provided to owners during delivery for the vehicles included in this service action. Please remind owners to bring their second cut key to their service appointment so it can be installed into the new transmitter. Lost cut keys are not being replaced free of charge under this service action.

Repair:

- REPAIR AVAILABLE – March 23, 2022
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Parts for this action will be VIN-to-order. Please see the 57i3 circular for complete ordering details.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A4 ALLROAD	23
USA	2022	2022	A4 SEDAN	1,483
USA	2022	2022	A5 CABRIOLET	219
USA	2022	2022	A5 COUPE	29
USA	2022	2022	A5 SPORTBACK	1,899
USA	2022	2022	A6 ALLROAD	242
USA	2022	2022	A6 SEDAN	819
USA	2022	2022	A7	229
USA	2021	2021	A8	335
USA	2022	2022	E-TRON QUATTRO	2,636
USA	2022	2022	E-TRON SPORTBACK QUATTRO	519
USA	2021	2022	Q5	14,384
USA	2021	2022	Q5 SPORTBACK	1,475
USA	2022	2022	Q7	4,075
USA	2022	2022	Q8	1,233
USA	2022	2022	RS5 COUPE	52
USA	2022	2022	RS5 SPORTBACK	137

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2022	2022	RS6 AVANT	226
USA	2022	2022	RS7	156
USA	2022	2022	RSQ8	336
USA	2022	2022	S4 SEDAN	123
USA	2022	2022	S5 CABRIOLET	283
USA	2022	2022	S5 COUPE	172
USA	2022	2022	S5 SPORTBACK	581
USA	2022	2022	S6 SEDAN	62
USA	2022	2022	S7	106
USA	2021	2021	S8	26
USA	2021	2022	SQ5	967
USA	2022	2022	SQ5 SPORTBACK	177
USA	2022	2022	SQ7	322
USA	2022	2022	SQ8	277
CAN	2022	2022	A4 ALLROAD	10
CAN	2022	2022	A4 SEDAN	74
CAN	2022	2022	A5 CABRIOLET	10
CAN	2022	2022	A5 COUPE	9
CAN	2022	2022	A5 SPORTBACK	81
CAN	2022	2022	A6 ALLROAD	23
CAN	2022	2022	A6 SEDAN	78
CAN	2022	2022	A7	42
CAN	2021	2021	A8	2
CAN	2022	2022	E-TRON QUATTRO	76
CAN	2022	2022	E-TRON SPORTBACK QUATTRO	124
CAN	2021	2022	Q5	1,848
CAN	2021	2022	Q5 SPORTBACK	377
CAN	2022	2022	Q7	418
CAN	2022	2022	Q8	79
CAN	2022	2022	RS5 COUPE	22
CAN	2022	2022	RS5 SPORTBACK	39
CAN	2022	2022	RS6 AVANT	45
CAN	2022	2022	RS7	12
CAN	2022	2022	RSQ8	64
CAN	2022	2022	S4 SEDAN	21
CAN	2022	2022	S5 CABRIOLET	12
CAN	2022	2022	S5 COUPE	40
CAN	2022	2022	S5 SPORTBACK	128
CAN	2022	2022	S6 SEDAN	19
CAN	2022	2022	S7	30
CAN	2021	2022	SQ5	288
CAN	2021	2022	SQ5 SPORTBACK	75

CAN	2022	2022	SQ7	80
CAN	2022	2022	SQ8	33

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Owner notification will take place beginning in March 2022 and will take place in waves over the next several months as parts supply permits.
- This campaign expires on **December 01, 2026**. Work must be performed on or before this date to be eligible for payment. Keep this expiration date in mind when scheduling customers for this action. If a customer wishes to have this service performed after the expiration date, your dealerships normal costs associated with this work will apply.

-END OF MESSAGE-