



# Technical Service Bulletin

**PSS 90 Instrument Cluster: CNG service reminder or CNG mode active message is displayed briefly**  
90 22 53 2066620/1 March 22, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro	2019 – 2022	All	Not Applicable
e-tron Sportback quattro	2020 – 2022		
A8, A8 e quattro, and S8	2021	All	With Virtual Cockpit
A4 allroad, A4, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, and RS 5 Sportback	2021 – 2022	All	With Virtual Cockpit & Without CNG Engine
A6, A6 allroad, S6, RS 6 Avant, A7, A7 e quattro, S7, RS 7, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2021 - 2022	All	With Virtual cockpit
e-tron GT, and RS e-tron GT	2022	All	Not Applicable

## Condition

### Customer states:

The messages

“CNG inspection”

**Or**

“CNG mode active”

Are displayed on the instrument cluster very sporadically, despite the vehicle not having a CNG engine.

The messages disappear after the ignition is cycled off and on again.

### Workshop findings:

- No relevant DTCs are stored.



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## Technical Background

Under investigation.

## Production Solution

Not Applicable.

## Service

1. Explain to the customer that a solution is expected to be available by the end of the 1<sup>st</sup> quarter of 2023 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2066620**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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