



Service Bulletin


Bulletin No.: 21-NA-226

Date: March, 2022

TECHNICAL

Subject: Black Screen on Radio Display Shifting into Reverse

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019	2022				

Involved Region or Country	United States, Canada, Mexico, Europe, Middle East, Israel, Palestine.
Additional Options (RPOs)	Equipped with RPO UV2
Condition	<p>Some customers may comment on an intermittent black screen on the radio display when shifting into Reverse.</p>  <p style="text-align: right;">5909927</p>
Cause	The causes of the condition may be a poor connection at the Liftgate coax cable.
Correction	Replace the rear Liftgate Wiring Harness which has an improved coax cable connector, refer to <i>Liftgate Wiring Harness Replacement</i> in SI.

Service Procedure

Parts Information

Causal Part	Description	Part Number	Qty
X	Harness, Liftgate Wiring	84877228	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1414640	Liftgate Wiring Harness Replacement	Use Published Labor Operation Time

Version	1
Modified	Released March 09, 2022

