



Technical Service Bulletin

PSS 90 Instrument Cluster: "Audi Pre sense: fault" message momentarily shown at startup

90 22 50 2066501/1 March 16, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2022	All	Digital Instrument Cluster

Condition

Customer states:

After turning on the ignition, the message "Audi pre sense: fault. Please contact service" is briefly displayed on the instrument cluster (for less than one second).

The pre sense functionality of the vehicle is at no time impaired.

Workshop findings:

- No relevant DTCs are stored.

Technical Background

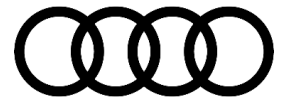
A software bug in the instrument cluster may cause the warning message to be shown without cause upon startup.

Production Solution

Not Applicable.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 1st quarter of 2023 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.



Technical Service Bulletin

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2066501) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2022 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.