

**Subject:** Engineering Information - Driver Headlamp Stays On When Vehicle is Shut Off, Headlamp will Change in Color, Turn Signal Flickers and/or Stays On, GMC Logo Does Not Illuminate

**Attention:** Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Yukon Models	2021	2021	-	-	-	-

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPOs)</b>	Equipped with ACCESSORY-ILLUMINATED EMBLEM - EXTERIOR - DESIGN 2, ACCESSORY-ILLUMINATED EMBLEM - EXTERIOR - DESIGN 1 (RPOs R88, RN2)
<b>Condition</b>	<p><b>Important:</b> If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on having one or more of the following conditions:</p> <ul style="list-style-type: none"> <li>• Driver headlamp stays on when vehicle is shut off</li> <li>• Headlamp will change in color</li> <li>• Turn single flickers and/or stays on</li> <li>• GMC logo does not illuminate</li> </ul>
<b>Cause</b>	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

## Correction

If you encounter a vehicle with the above concern, perform the following checks:

1. Verify that the harness connectors are fully seated at the emblem accessory and headlamp before disconnecting the headlamp connector.
2. Remove the Emblem accessory harness connector from headlamp and reinstall the original headlight harness connector to the headlight and verify if the symptoms with the headlamp have been corrected.
3. Inspect for water intrusion and/or corrosion in the wire harness, harness connectors, headlamp and the GMC emblem and take pictures of the defects.
4. Contact one of the engineers listed below.

## Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

## Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
2086438*	Engineering Information - Driver Headlamp Stays On When Vehicle is Shut Off, Headlamp will Change in Color	0.3 hr
*This is a unique Labor Operation for bulletin use only.		

<b>Version</b>	1
<b>Modified</b>	Released March 02, 2022