

Service Bulletin

Bulletin No.: 22-NA-050

Date: March, 2022

INFORMATION

Subject:

Information on Changes to Front Heated and/or Ventilated Seats, and Second Row Outboard Heated Seats for Certain 2022 Passenger Car, Crossover, SUV, and Truck Models Equipped with RPO 00V and/or 00R

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to]	
Buick	Enclave						
	Encore GX						
	Envision						
Cadillac	XT4]					
	XT5						
	XT6						
	Blazer						
	Colorado						
	Equinox						
	Malibu						
Chevrolet	Silverado 1500 LTD (RPO J21, VIN Digit 12 = 4 or less)	2022	2022			All	All
	Silverado 2500HD, 3500HD						
	Trailblazer (VIN M)						
	Traverse						
GMC	Acadia						
	Canyon						
	Sierra 1500 Limited (RPO J21, VIN Digit 12 = 4 or less)						
	Sierra 2500HD, 3500HD						
	Terrain						

Involved Region or Country	United States, Canada, Mexico, All Export Markets
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Notes:

This information was communicated via Global Connect messages. For further details and actions required by the dealer, please reference the messages listed below:

Feature	RPO's Identifying missing modules	Original # U.S.	Reference # U.S.	Reference # Canada
Heated/Vented Seats	00V/00R	GCUS-17-424	GCUS-14-1543	GCCA-9-4307

- RPO: 00V Not Equipped with Heated or Ventilated Front Seats
- RPO: 00R Not Equipped with Heated Rear Outboard Seats
- Affected vehicles will continue to include the following RPOs for content which will remain.
 - RPO: KA1 Equipped with Front Heated Seats
 - RPO: KQV Equipped with Front Heated and Ventilated Seats
 - RPO: KU9 Equipped with Front Ventilated Seats
 - RPO: KU1 and KU3 Equipped with Front Driver (KU1) and Front Passenger (KU3) Ventilated Seat
 - RPO: KA6 Equipped with Second Row Outboard Heated Seats

Affected vehicles will include RPO: 00V and/or RPO: 00R (for affected system content).

Information:

Beginning in November 2021, certain 2022 MY passenger car, crossover, SUV, and Truck models will be produced without the front Heated/Ventilated Seat Module and/or without the rear Heated Seat Module. Some vehicles will be produced without the heated/ventilated seat switches, while some vehicles will be produced with heated/ventilated seat switches in place. For vehicles with the heated/ventilated switches in place, these switches may illuminate if depressed, but will not operate as the heated/ventilated feature is not available. Calibrations have been changed for the heated/ventilated seat function not being available.

Vehicle models which are produced without Front Heated/Ventilated Seat function will be identified by including RPO: 00V (Not Equipped with Front Heated/Ventilated Seats), along with RPO: KA1, KQV, KU9, KU1, KU3 as equipped.

Vehicle models which are produced without Second Row Outboard Heated Seat function will be identified by including RPO: 00R (Not Equipped with Second Row Outboard Heated Seats), along with RPO: KA6.

Considerations for diagnosing electrical wiring concerns:

System components related to Front Heated Seats (KA1), Front Ventilated Seats (KU9, KU1, KU3), and Heated and Ventilated Seats (KQV) will be unchanged in vehicles equipped with RPO: 00V, along with RPO: KA1, KQV, KU9, KU1, KU3 as equipped, with exception of the Heated/Ventilated Seat Control Module, and for some vehicles the Heated/Ventilated Seat Switches.

System components related to Rear Outboard Heated Seats (KA6) will be unchanged in vehicles equipped with RPO: 00R, along with RPO: KA6, with exception of the Rear Heated Seat Control Module, and for some vehicles the Rear Heated Seat Switches.

When diagnosing and repairing concerns with electrical function which may be related to the Front Heated/ Ventilated Seats and/or the Rear Outboard Heated Seats related hardware; utilize appropriate diagnostics within SI and replace any needed components as directed by the Electronic Parts Catalog.

Important: Vehicles designated with RPO: 00V and/ or RPO: 00R are planned to have a future update to enable the Front Heated/Ventilated Seat and/or Rear Outboard Heated Seat feature. Do Not attempt to enable this content apart from official direction for retrofit.

Version	1
Modified	Released March 04, 2022.