

Service Bulletin

Bulletin No.: 22-NA-049

Date: March, 2022

INFORMATION

Subject: Information on Changes to Heated Steering Wheel for Certain 2022 Passenger Car, Crossover, SUV and Truck Models Equipped with RPO 00G

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|---|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | 1 | |
| | Enclave | | | | | | |
| Buick | Encore GX | 2022 | 2022 | | | | |
| | Envision | | | | | | |
| Cadillac | CT4 | | | | | | |
| | CT5 | | | | | | |
| | XT4 | | | | | | |
| | XT5 | | | | | | |
| | XT6 | | | | | | |
| Chevrolet | Blazer | | | | | | |
| | Bolt EV | | | | | | |
| | Bolt EUV | | | | | | |
| | Silverado 1500 LTD (RPO J21, VIN Digit 12 = 4 or less) | | | | | All | All |
| | Silverado 2500HD, 3500HD | | | | | | |
| | Tahoe | | | | | | |
| | Trailblazer (VIN M) | | | | | | |
| | Traverse | | | | | | |
| | Suburban | | | | | | |
| GMC | Acadia | | | | | | |
| | Sierra 1500 Limited (RPO J21, VIN Digit 12 = 4 or less) | | | | | | |
| | Sierra 2500HD, 3500HD | | | | | | |
| | Yukon | | | | | | |
| | Yukon XL | | | | | | |

| Involved Region or Country | United States, Canada, Mexico, All Export Markets |
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Notes:

This information was communicated via Global Connect messages. For further details and actions required by the dealer, please reference the messages listed below:

| Feature | RPO Identifying missing modules | Original # U.S. | Reference # U.S. | Reference # Canada |
|-----------------------|---------------------------------|-----------------|------------------|--------------------|
| Heated Steering Wheel | 00G | GCUS-17-425 | GCUS-14-1509 | GCCA-9-4310 |

- RPO: 00G Not Equipped with Heated Steering Wheel.
- Affected vehicles will continue to include the following RPOs for content which will remain.
 - RPO: KI3 Steering Wheel Heated Automatic
 - RPO: UVD Steering Wheel Heated Manual

Affected vehicles will include RPO: 00G (for affected system content).

Information:

Beginning in December 2021, certain 2022 MY passenger car, crossover, SUV, and Truck models will be produced without the Heated Steering Wheel module. Some vehicles will be produced without the heated steering wheel switch, while some vehicles will be produced with heated steering wheel switch in place. For vehicles with the heated steering wheel switch in place, this switch may illuminate if depressed, but will not operate as the heated steering wheel feature is not available. Calibrations have been changed for the heated steering wheel function not being available.

Vehicle models which are produced without Heated Steering Wheel function will be identified by including RPO: 00G (Not Equipped with Heated Steering Wheel), along with RPO: KI3 or UVD as equipped.

Considerations for diagnosing electrical wiring concerns:

System components related to Heated Steering Wheel (KI3 or UVD), will be unchanged in vehicles equipped with RPO: 00G, along with RPO: KI3 or UVD as equipped, with exception of the Heated Steering Wheel Control Module, and for some vehicles the Heated Steering Wheel Switch.

When diagnosing and repairing concerns with electrical function which may be related to the Heated Steering Wheel hardware; utilize appropriate diagnostics within SI and replace any needed components as directed by the Electronic Parts Catalog.

Important: Vehicles designated with RPO: 00G are planned to have a future update to enable the Heated Steering Wheel feature. Do Not attempt to enable this content apart from official direction for retrofit.

| Version | 1 |
|----------|--------------------------|
| Modified | Released March 04, 2022. |