

ServiceNews Article

March 2022 A20010B Version 2

Accessory CD Player Not Working After OTA Update

AFFECTED VEHICLES

Year	Model	Trim
2019-22	Pilot	ALL Except LX
2019-22	Passport	ALL Except Sport

EDITOR'S NOTE: This article revises the previous version posted in January 2020.

We've been getting calls regarding some vehicles with accessory CD players that won't work after the recent OTA update. This issue is a normal occurrence, but it's not a hardware issue.

Don't replace either the audio unit or the accessory CD player.

For the time being, the only way to fix this issue is to re-initialize the CD player hardware. To do this, go to All08520-01 *CD Player Installation Instructions*, begin at step 41, and follow the instructions.