

SSM 50567 - 2021-2022 F-150 - Various Connected Vehicle Features Inoperative And Telematics Control Unit (TCU) DTC U2100 - Built On Or After 8-Nov-2021

Some 2021-2022 F-150 vehicles built on or after 08-Nov-2021 may exhibit inoperative connected vehicle features, such as the activate button missing in FordPass, unable to connect wirelessly to Android Auto or Apple CarPlay, or in-vehicle wifi hotspot unavailable and TCU diagnostic trouble code (DTC) U2100. This may be due to various software parameters in the TCU. To correct the condition, download and run the Telematics Control Unit (TCU) Configuration app on the latest level of the Ford diagnostic scan tool. For claiming use causal part number 14C708 and applicable labor times from Section 10 of the Service Labor Times Standard (SLTS) Manual.

APPLICABLE VEHICLES
2021 - 2022 TRUCK: FD P702N F150