



Preliminary Information

PIT5895 Multifunction Inner Tailgate Will Not Open

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2022	All	All	All	All
GMC	Sierra	2022	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	QK2 - Multifunction Tailgate
Condition	Some customers may comment that the inner tailgate will not release and is inoperative. The primary tailgate will release and working properly.
Cause	The cause of this concern could be that the inner tailgate is disabled, which is a new feature for the 2022 model year.

Correction:

To correct this concern enable the inner tailgate. The following information is from the owners manual:

The inner tailgate may be equipped with an enable/disable feature to prevent the inner tailgate from being opened when a hitch or other equipment is installed that could damage the inner tailgate.

To disable the inner tailgate from opening: ensure that the remote key is within 1 meter (3 ft) of the rear bumper and then hold the upper touchpad on the tailgate handle for three seconds.

The tail lamps will flash to alert you that the inner gate has been disabled.

The inner and outer tailgate can still be operated like a traditional tailgate, but the inner gate will not be able to be opened alone.

To enable the inner tailgate function, hold the upper touchpad on the handle for 3 seconds until the tail lamps flash.

The inner tailgate can now be opened separately from the outer tailgate.

Additional SI Keywords

end end-gate endgate gate tail tail-gate tailgate

Version History

Version	1
Modified	2/11/2022 - Created



GENERAL MOTORS