



# SERVICE BULLETIN

Classification: KS18-030B	Reference: NTB18-071B	Date: February 22, 2022
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## SECURITY ALARM SOUNDS AFTER USING MECHANICAL KEY TO UNLOCK DRIVER DOOR

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Please discard previous versions of this bulletin.

- APPLIED VEHICLES:**
- 2018 Altima (L33)
  - 2019-2022 Altima (L34)
  - 2018-2022 Maxima (A36)
  - 2018-2022 Murano (Z52)
  - 2018-2020 Pathfinder (R52)
  - 2022 Pathfinder (R53)
  - 2018-2020 Rogue (T32)
  - 2021-2022 Rogue (T33)
  - 2021 Frontier (D40)
  - 2022 Frontier (D41)
  - 2018-2022 Titan and Titan XD (A61)

- APPLIED DATE:**
- Altima (L33/L34) built after January 15, 2018
  - Maxima (A36) built after April 25, 2018
  - Murano (Z52) built after April 13, 2018
  - Pathfinder (R52/R53) built after August 18, 2017
  - Rogue (T32/T33) built after August 18, 2017 – T32 with VINs starting with 5N
  - Titan and Titan XD (A61) built after May 1, 2018

### SERVICE INFORMATION

Applied Vehicles listed above are no longer equipped with a door unlock sensor and/or Body Control Module (BCM) software to provide support for the door unlock sensor.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## Normal Functionality For Vehicles Built Without Door Unlock Sensor And/Or BCM Software To Support Door Unlock Sensor

For Applied Vehicles built after the Applied Dates listed on page 1, using the mechanical key on the driver door will operate differently than vehicles built before the Applied Dates.

For these later models, the **BCM will not recognize operation of the mechanical key.**

If a mechanical key is used to **lock** the driver door.

- The security system will not set. If the vehicle is broken into, the alarm will not sound.
- Only the driver door will be locked. Other doors will not lock using the mechanical key.

If a mechanical key is used to **unlock** the driver door.

- Only the driver door will be unlocked. Other doors will not be unlocked.
- If the security system is set, when the door is opened the alarm will sound.

**NOTE:** Using the Unlock button on the Intelligent Key, pushing the request switch on the driver or passenger door with the Intelligent Key in range, or using the Intelligent Key to start the vehicle will silence the alarm.

The mechanical key will not operate the power windows.

### AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 22, 2018	NTB18-071	Original bulletin published
February 9, 2021	NTB18-071a	Classification number updated
February 22, 2022	NTB18-071B	Updated <b>APPLIED VEHICLES</b>