



February 15, 2022

To: All Mitsubishi Dealer Principals, General Managers, Parts Managers & Service Managers

Subject: **MY22 Outlander Essential Tool Shipment – J38879-B – Adjustable Fuel Tank Locking Ring Tool**

Your dealership received one unit of J-38879-B – Adjustable Fuel Tank Lock Ring Tool from BOSCH as part of an Essential Tool Shipment in support of the MY22 Outlander. BOSCH sent you a notification pertaining to this item in July of 2021 identifying that this item would be scheduled for pickup and subsequent credit.

If you wish to return this item, a credit for the original purchase price, freight/handling and applicable taxes will be issued to your account once the item has been returned. To claim this credit, please send an email to km@service-solutions.com. Please include the following information in your email:

- Contact Name
- Contact Email
- Dealer Name
- Dealer Code
- Dealer Address
- Reference: **MI122-5**

KM Customer Service will then follow up within one week with the appropriate Return Goods Authorization, Call Tag/Return Shipping, etc. to aid in getting the item returned and the subsequent credit issued to your account. **The request must be submitted within 90 days of the date of this notification.**

If you wish to keep this item no action is necessary on your part. Some pertinent details for the item can be found below:

- J-38879-B – Adjustable Fuel Tank Lock Ring Tool
- Square drive adjustable spanner wrench used across many OE vehicle platforms (Domestic and Import)
- Outer diameter with jaws full extended is 7"
- Outer diameter with jaws fully collapsed is 2.5"

Thank you for your attention to this matter.

MI22-5
