



# Technical Service Bulletin

SUBJECT:		No: <b>TSB-22-52A-003</b>	
<b>POWER SEAT SIDE SHIELD</b>		DATE: <b>February 2022</b>	
		MODEL: <b>See below</b>	
<b>CIRCULATE TO:</b>	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

## PURPOSE

Customers may advise of the Power Seat Side Shield coming off. This may occur due when excessive loads are applied to the shield while entering/exiting the vehicle. As a result, the clips inside the hinge cover bend or break allowing the side shield to come off.

On a customer complaint basis, please follow the procedure below to prevent a future occurrence and to replace the damaged part with a new one.

## AFFECTED VEHICLES

- All Outlander (except MY2020 and 2022)
- All Outlander PHEV
- All Outlander Sport / RVR
- All Lancer
- All Lancer Sportback
- All Lancer Evolution







## PROCEDURE



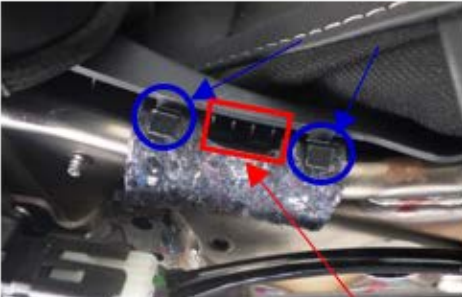

Please refer to the following procedure (3 pages) prior to repairing the vehicle.

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## Applying Press Felt Tape to the Front Seat Frame

Step	Applying press felt tape:	
1	<p>Print the press felt tape pattern on the last page of this procedure in A4 size to create a full-scale pattern. Use this pattern to cut the press felt tape (part number 769L3W000P) to the exact dimensions.</p> <p>Prepare the cut press felt tape and the new hinge cover inner.</p>	<p>Press felt tape</p>  <p>Hinge cover inner</p> 
2	<p>Remove the side shield cover from the seat assembly according to the workshop manual.</p>	
3	<p>Before removing the hinge cover inner with damaged fitting clips, use a needle to make a marking around the square rib part for positioning.</p>	 <p>Marking</p> <p>Outside of the vehicle</p>

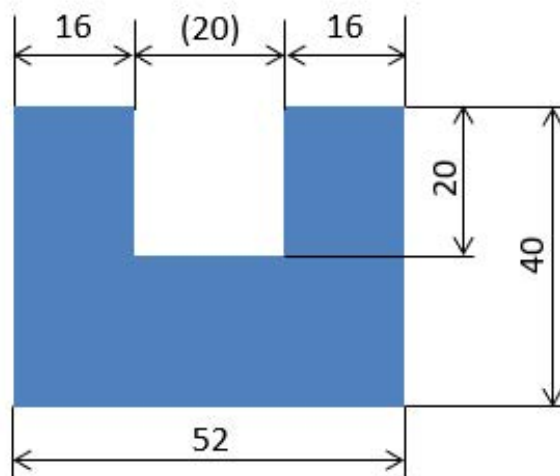
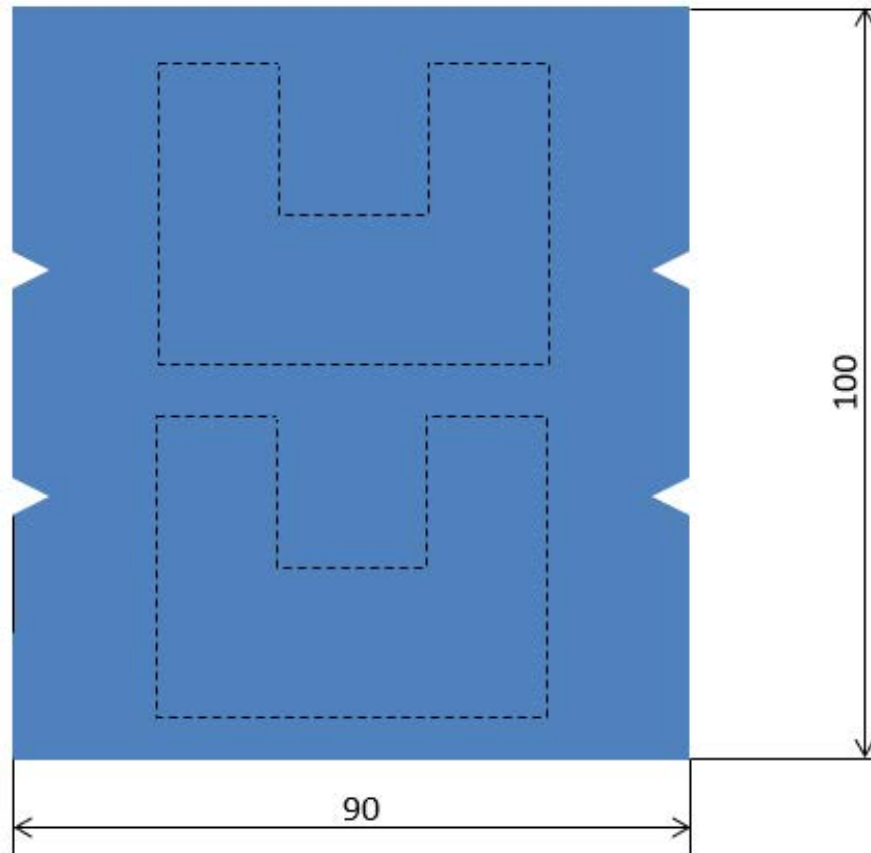
Step	Applying press felt tape (continued):	
4	<p>Remove the hinge cover inner with damaged fitting clips, and clean and degrease the part where the press felt tape will be attached with a parts cleaner.</p> <p><b>&lt;&lt; Caution &gt;&gt;</b>  <b>When degreasing with a parts cleaner, soak part in a waste cloth so that it does not adhere to surrounding parts.</b></p> <p>Follow the marking line to attach the press felt tape.</p>	
5	<p>Install a new hinge cover inner based on the workshop manual.</p>	
6	<p>Make sure there are front and rear clips of the hinge cover inner on the press felt tape, and there is no press felt tape under the square ribs.</p>	
7	<p>Install the side shield cover based on the workshop manual.</p>	

## Press Felt Tape Pattern

Print this paper in A4 size to make a pattern and cut the sheet of press felt tape into the shape according to the dimensions.

Name	Part name	Part No.
Press felt tape	TAPE	769L3W000P

※The dotted line is the layout image.



Paper pattern (actual size)

## PARTS

Part Name	Part Number	Quantity	Remarks
<b>Tape</b>	769L3W000P	1	Felt material (1 piece can be used for 2 seats)
<b>Cover, Front Seat Side Shield, Inner</b>	-	1	Check the part number based on the VIN

## WARRANTY

This bulletin is supplied as technical information only and is not an authorization to repair. If an affected vehicle is reported with the described condition, diagnose the condition, repair as described in this bulletin and submit a normal warranty claim using the information below.

Operation	Nature Code	Cause Code	Labor Operation	Time Allowance	Comments
<b>Installation</b>	86D	100	521159 FM	0.4h	For driver seat
<b>Installation</b>	86D	100	521259 FQ	0.4h	For passenger seat

Warranty Coverage: 5/60 Basic Coverage (Canada: 5/100)

