



TIFFIN

MOTORHOMES

105 2nd Street NW
Red Bay, Alabama 35582

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, identified by the VIN below

Transport Canada # 2021-749
Freightliner Recall # FL912

January 24, 2022

FCCC Motorhome Valve Stem Stabilizers

Dear Tiffin Motorhome Owner or Dealer,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2018, 2019, 2020, 2021 & 2022 Allegro RED 360's; 2021 and 2022 Allegro RED 340's and 2017, 2018, 2019, 2020, 2021 and 2022 Phaetons built on Freightliner Chassis.**

Tiffin Motorhomes was notified by Daimler Trucks North America on behalf of Freightliner Custom Chassis Corporation of a defect that exists on specific model year 2017 - 2022 Freightliner Custom Chassis X-Line chassis manufactured February 20, 2017 through November 18, 2021 that are equipped with a valve stem extension and stabilizer configured with a specific tire valve stem and wheel combination. Tiffin Motorhomes built motorhomes on these specific Freightliner chassis between April, 2017 through December 6, 2021.

Certain chassis may have been built with the tire valve stem extension for the inner wheel contacting the outer wheel rim opening, potentially damaging the valve stem resulting in a loss of air pressure in the inner tire. A loss of air pressure in the inner tire on a motorhome with a single drive axle may overload the outer tire and increase the risk of a crash.

The inner valve stem extension and stabilizer will be removed. Repairs will be performed by Daimler Trucks North America authorized service facilities. This repair will take approximately 1 hour and will be completed at no cost to owners.

Drivers may be warned that there is a lack of inner tire pressure by conducting a daily pre-trip inspection which includes checking the tire pressure of all tires. Drivers may also be able to identify an audible rattling noise from the stem extension rubbing against the wheel opening while driving. A visual inspection may reveal a stabilizer that is dislocated, damage to the stem extension or the rim and low tire pressure of the inner tire.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, go to www.Daimler-TrucksNorthAmerica.com. On the menu tab, select "Contact," scroll down to "Find a Dealer," and select the appropriate brand. The Recall will take approximately one hour and will be performed at no charge to you. You may also confirm your vehicle's involvement in this recall at this URL: <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com.

If you do not own the vehicle that corresponds to the identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 ext. 2176 or email jeannie.madden@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. If after contacting your dealer and/or manufacturer customer service you have additional questions with regards to this recall, you may contact Transport Canada-Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1, or call 1-800-333-0510.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Warranty Department