

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Emission Service Campaign 2021070003 Launch Notification</b> <b>Replace Vehicle Emission Control Information (VECI) Label MY20-21 (CLA-Class, GLE/GLS-Class)</b>	DATE: February 11, 2022

## IMPORTANT NEW EMISSION SERVICE CAMPAIGN INFORMATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Vehicle Emission Control Information Label (CLA-Class, GLE/GLS-Class)</b>
2021070003	21P5891712	
<p>This is to notify you of an Emission Service Campaign launch regarding the replacement of the Vehicle Emission Control Information label on <b>37</b> Model Year ("MY") 2020-2021 CLA-Class and GLE/GLS-Class (118, 167 platform) vehicles. Affected VINs will be flagged in VMI as "OPEN" on <b>February 11, 2022</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020-2021 CLA-Class (118 platform), GLE/GLS-Class (167 platform) vehicles, the Vehicle Emission Control Information Label may not correspond to the certified classification.	
<b>What We're Doing</b>	MBUSA will conduct an Emission Service Campaign in which an authorized Mercedes-Benz dealer will replace the Vehicle Emission Control Information Label on the affected vehicles.	
<b>Parts</b>	Parts are available and may be ordered as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2020-2021	
<b>Vehicle Model</b>	CLA-Class, GLE/GLS-Class	
<b>Vehicle Population</b>		
<b>Total Campaign Population</b>	37	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2021070003, February 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLA-Class, GLE/GLS-Class vehicles (118,167 platform)  
Model year 2020-2021**

## **Replace Vehicle Emission Control Information Label**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 CLA-Class (model series 118), Model Year (“MY”) 2021 GLE/GLS-Class (model series 167) vehicles, the vehicle emission control information label (VECI) may not correspond to the certified classification. Therefore, the correct VECI label will be affixed on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 37 vehicles are affected.

Order No. P-SC-2021070003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

# Service Campaign Bulletin

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## Replace emission control information label

Model 118 and 167

### Work procedure

1. Open engine hood
2. Replace information label at bonding position **3.4 (Figure 1)** at inside of hood.

**i** BIN / ULEV 125 must be present on the information label.

**i** Attention: Take into account order information for model 167 with or without code 085!

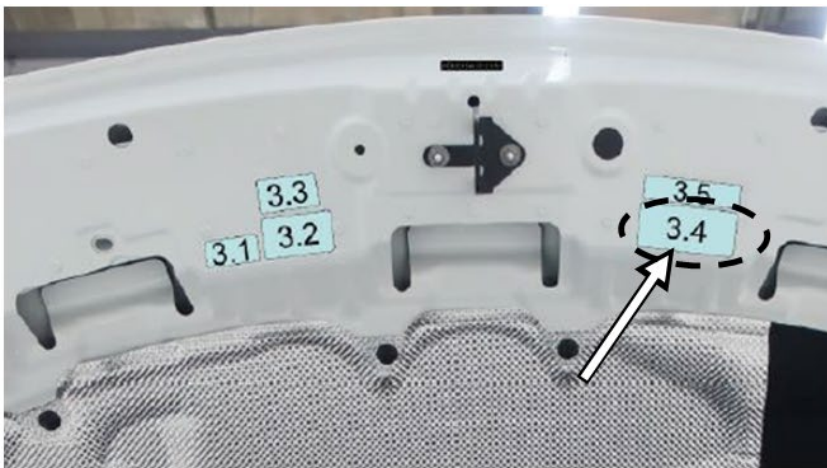


Figure 1



Figure 2, OK BIN125/ULEV125

### Primary Parts Information

Qty.	Part Name	Part Number
As required (1)	Emission control information label Model 167189, 167389 <b>without code 085</b>	A 177 221 48 00
As required (1)	Emission control information label Model 167987, 167989 <b>without code 085</b>	A 177 221 51 00
As required (1)	Emission control information label Model 167154 <b>with code 085</b>	A 274 221 66 00
As required (1)	Emission control information label Model 167189, 167389 <b>with code 085</b>	A 177 221 49 00
As required (1)	Emission control information label Model 167987, 167989 <b>with code 085</b>	A 177 221 52 00
As required (1)	Emission control information label Model 118	A 139 221 00 00

**i** Code 085 - CONVERSION WORLD MANUFACTURER TO MERCEDES-BENZ AG

**i** **Note:**

- The following allowable labor operation should be used when submitting a warranty claim for this repair:

### Warranty Information

**Operation: (02-0560)** Replace information label

Damage Code	Operation Number	Labor Time (hrs.)
58 917 12	02-0560	0.1

**i** **Note**

Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.