

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  SIRIUSXM TRAVEL LINK PARKING INFORMATION NOT SUBSCRIBED ERROR	Service Alert No.: SA-007/22
	Last Issued : 02/25/2022

## BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous SAs:	Date(s) Issued:
SA-007/22	02/09/22

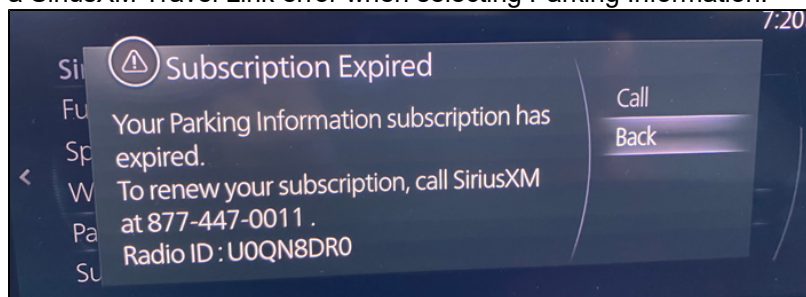
## APPLICABLE MODEL(S)/VINS

For vehicles equipped with SiriusXM Travel Link and Navigation SD Card was added by dealer/customer

- 2019-2022 Mazda3
- 2020-2022 CX-30
- 2021-2022 CX-5
- 2021-2022 CX-9

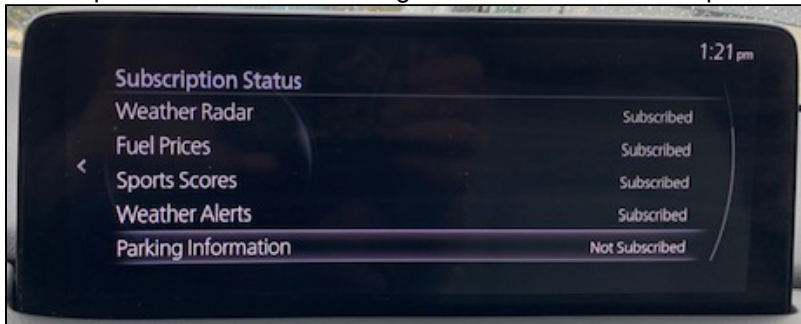
## DESCRIPTION

Some vehicles equipped with SiriusXM Travel Link and a Navigation SD Card added by dealer/customer may experience a SiriusXM Travel Link error when selecting Parking Information.



**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Subscription status shows Parking Information "Not Subscribed"

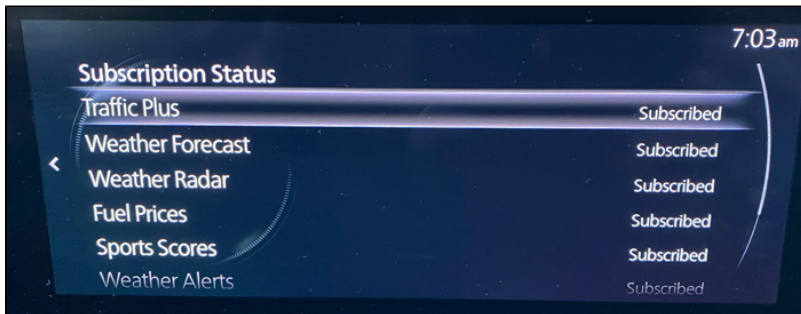


Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

### Temporary Solution:

1. Confirm Traffic Plus shows "Subscribed".



2. Customer can call SiriusXM at 877-447-0011 to have their subscription updated to include parking information. SiriusXM will send a refresh signal to their radio.

Customer will need to provide Radio ID (found in SiriusXM channel 000)



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