



CR225 – Bushing Installation on Rear Rim

Hypermotard RVE DMH Model Year 21-22
Hypermotard 950 STD/RVE/SP DMT MY 19-22
Technical Service Bulletin SRV-TSB-22-001

Date: February 3, 2022
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
Eric Bradley, Technical Training and Publications Manager

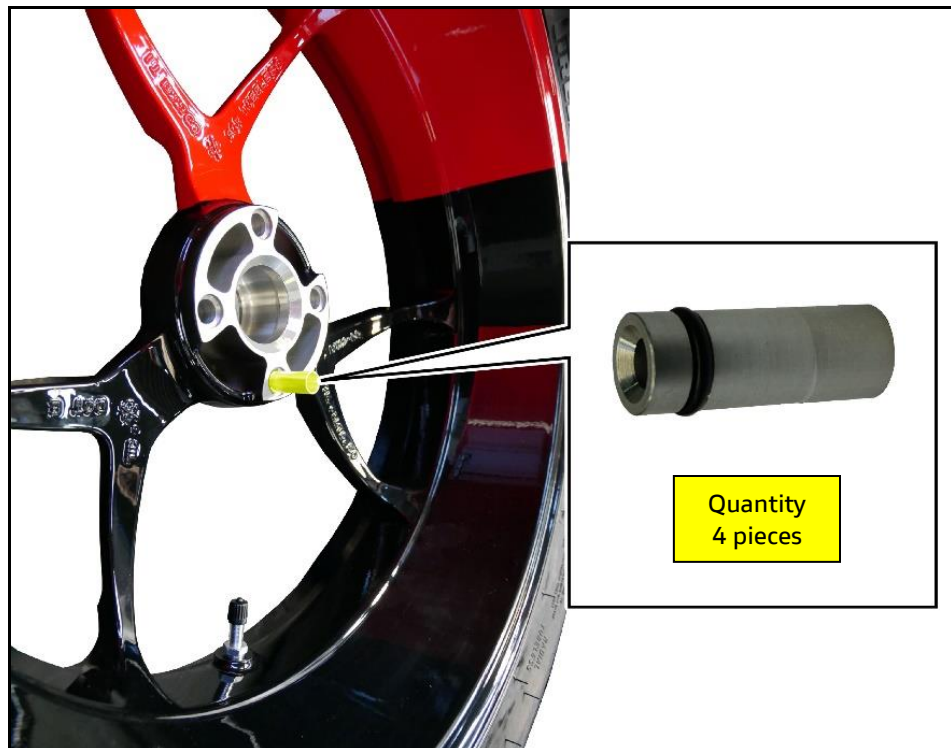
Dear Dealers,

Ongoing product quality testing and field reports have identified a potential for a customer concern of noise from the rear wheel rim due to excessive play in the four holes for the rear rim centering pins (the rim holes have a larger diameter than the hub pins). For this reason, we made special bushings to ensure that the rear rim is correctly fitted on the hub.



NOTE

This phenomenon does not result in any vehicle malfunction and does NOT have any impact on riding safety.





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Application

You can find the precise list of VIN numbers involved in CR225 on the DCS, in sections:

VIN HISTORY		It is possible to search by individual frame number.
CAMPAIGNS		It is possible to search for all the frame numbers that you received from Ducati Motor Holding.

HYPERMOTARD 950 SP SPECIAL 2019 CAL DMH			
VIN #	ZDMBAJDT1KB00 XXX	ENGINE #	AJDK0 XXX
END CUSTOMER	Corsa Moto Transport, Inc.	MANUFACT DATE	01/10/2019
WARRANTY TYPE		WTY START DATE	0 MI

ATTENTION: YOU HAVE 1 PENDING RECALL CAMPAIGNS

N	TYPE	ID NUMBER	REPAIR DATE	DEFECT	CAUSAL PART	DEALER	MILEAGE
1	CAMPAIGN	CR225		SRV-TSB-22-001 Bushing installation on rear rim	Rear Rim Bushing	VIEW APPLY	

Customer Impact

All motorcycles in your inventory (to be registered or already registered) and to be delivered to final Customers must be updated during pre-delivery operations and always before delivery to the final Customer. All motorcycles already delivered to final Customers must undergo this operation as soon as they come to your workshop. Note: this is NOT a safety recall.

Parts Distribution

The following components required to carry out the upgrade under this Workshop Campaign must be ordered for each affected frame number.

- 71117891A: Bushing (qty 4)
- 88642351A: O-ring (qty 4)

Warranty Reimbursement Rules

Reimbursement for work associated with this Service Campaign will be made through the regular warranty claim procedure using the **"Vehicle History"** section of the DCS. The warranty claim is pre-filled and is identified as CR225.



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The Dealer will be reimbursed for the parts listed for the operation; Bushings (qty 4) part no. 71117891A, O-rings (qty 4) part no. 88642351A; and labor for [REDACTED] that includes the time necessary for :



- Vehicle reception
- Installation of the (4) Bushings and relevant O-rings
- Soft cleaning of the vehicle

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Spare Parts

The components to be used for this update are:

PART NO.	COMPONENT	IMAGE	QUANTITY
71117891A	Bushing		4
88642351A	O-ring		4



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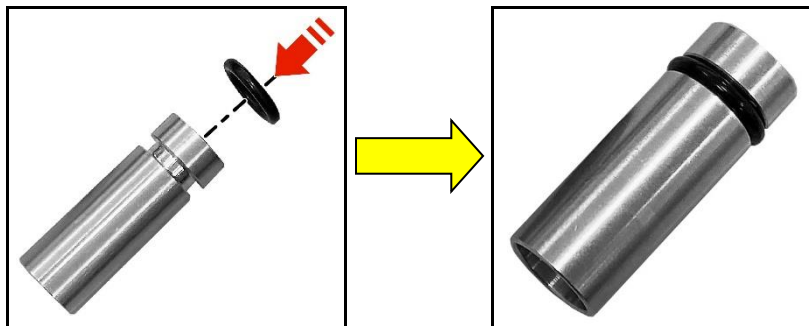
Service Solution



WARNING

To ensure the correct execution of the operation within the provided labor time to carry out the updates, it is necessary to follow the sequence indicated in the following instructions

1. Set the motorcycle on the rear service stand, and engage the 1st gear
2. Remove the rear wheel (See Sect.07 "Chassis - Rear wheel" of the Workshop Manual)
3. Fit the O-ring Part no. 88642351A inside the dedicated groove of Bushing Part no. 71117891A



4. Insert the first bushing inside the hole on rear wheel rim with the O-ring facing the rim (Figure A).



WARNING

To make bushing insertion inside hole easier, push the bushing inside hole and, at the same time, turn it until the O-ring is fitted (Figure B). Then push the bushing fully home (Figure C).



Figure A



Figure B



Figure C



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5. Repeat this operation for the other bushings



6. Refit the rear wheel (See Sect.07 "Chassis - Rear wheel" of the Workshop Manual)
7. Remove the motorcycle from the stand.

For questions about this Service Bulletin,
please contact your Service Area Manager.