Volvo SNV15-033 Outstanding Campaigns Are Now Displayed In Tech Tool

Internal Content

Refer to Volvo SNV15-033 Outstanding Campaigns are Now Displayed in Tech Tool here

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VOLVO TRUCKS

SERVICE NEWS

To: U.S. and Canada Volvo Dealer Principals
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U.S. and Canada Volvo Service Technicians

From: Greg Holderfield – Director, Product Reliability

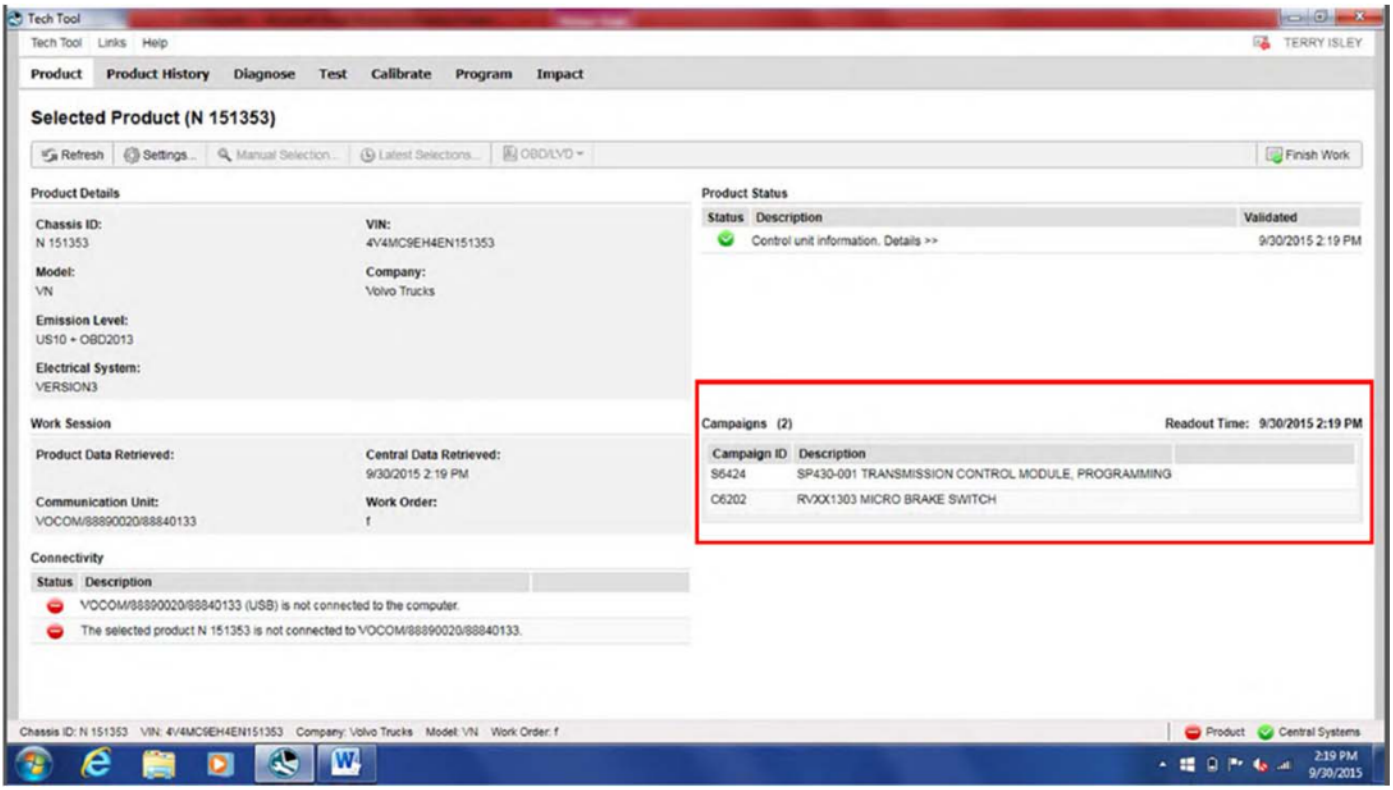
Subject: Outstanding Campaigns are now displayed in Tech Tool

Bulletin: SNV15-033
Date: Oct 19, 2015
Valid to: Until Further Notice
Replaces: N/A
Action Required? Yes

Outstanding Campaigns per Vehicle are now displayed on the front page in Tech Tool (TT2).

Be certain to thoroughly read the campaign bulletin prior to beginning the repair.

- Campaign claims are to be submitted within two working days from the repair date. (Failure to do so may jeopardize payment of the claim. i.e. someone else files claim first)
- The claim is the trigger that clears the campaign from both VDA+ and TT2. As always, VDA+ is the system of record; if conflicting information between systems is present, VDA+ trumps all other systems regarding campaign eligibility/completion



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