

**Audi****AUDI DEALER COMMUNICATION****Repair Available –Service Action 90T2 / Emergency Call Module Control Unit & Communication Unit Software****This notice is for:**

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|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Advisor | |

Date: February 21, 2022

Issue: Due to a software configuration issue on Audi vehicles manufactured within a specific period, it may, in rare cases, not be possible to receive “cell broadcast messages”. A permanent failure of the emergency call module control unit and communication unit cannot be ruled out as a result. If this happens, the affected vehicles will not be able to establish an online connection.

- Repair:**
- REPAIR AVAILABLE – February 22, 2022 - Update the emergency call module control unit & communication unit software
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only – no parts needed**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2020	A4 ALLROAD	902
USA	2020	2020	A4 SEDAN	9,637
USA	2020	2020	A5 CABRIOLET	1,095
USA	2020	2020	A5 COUPE	797
USA	2020	2020	A5 SPORTBACK	3,902
USA	2020	2020	S4 SEDAN	1,185
USA	2020	2020	S5 CABRIOLET	383
USA	2020	2020	S5 COUPE	350
USA	2020	2020	S5 SPORTBACK	801

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – February 2022

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.